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December 15, 2011

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
Post Office Box 3265, 400 North Street
Harrisburg, PA 17105-3265

RE: Stephen Kirka v. PPL Electric Utilities Corporation
Docket No. C-2011-2266482

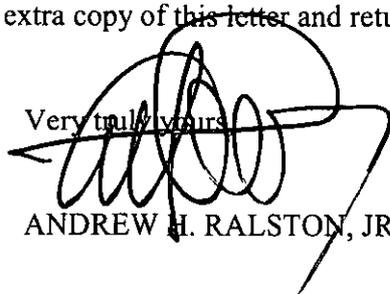
Dear Ms. Chiavetta:

Enclosed for filing in the above-captioned matter are an original and three copies of a Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

Very truly yours,

ANDREW H. RALSTON, JR.

AHR:cjc-m
Enclosures
cc: Mr. Stephen Kirka (w/enc.)
Herbert R. Nurick, Mediator w/enc)
Kimberly Ann Galligani, Paralegal (w/enc.)
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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

STEPHEN KIRKA,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET
NO. C-2011-2266482

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CERTIFICATION OF SATISFACTION OF COMPLAINT

1. Complainant is Stephen Kirka (hereinafter "Complainant").
2. Respondent is PPL Electric Utilities Corporation (hereafter "PPL").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code §5.24(b).

4. PPL hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission, have mutually and voluntarily agreed on the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complaint has acknowledged satisfaction to PPL:

- (a) By January 20, 2012, PPL will provide to Complainant a letter: (a) documenting the events that transpired during PPL's response to Complainant's power outage during the aftermath of Hurricane Irene between August 27, 2011, and September 1, 2011 and (b) setting forth ways in which PPL intends to improve its communications with its customers during major outage events in the future;

(b) By December 15, 2011, PPL will install recording volt meters (“RVMS”) on the meter bases of Complainant’s Property, and the Property of Complainant’s neighbor who has told Complainant that he has observed fluctuations in voltage on the electric lines servicing Complainant’s neighborhood;

(c) By January 6, 2012, PPL will gather and review the data generated by the RVMS and, thereafter, take those steps necessary to resolve any problems identified by that data;

(d) By January 13, 2012, PPL will inform Complainant in writing of the results of the RVMS testing and, if required, itemize what steps it will take to rectify any problems identified by the data gathered from the RVMS;

(e) By December 22, 2011, PPL will contact Complainant to arrange for an in-person meeting at Complainant’s Property. At that meeting, PPL personnel will inspect all of PPL’s facilities that affect the supply of electricity to Complainant’s development. This inspection shall include, but not be limited to, inspecting all overhead conduit and/or insulation, as well as consideration of whether additional “line spacers” are needed. Complainant is invited, but is not required, to accompany PPL personnel on this inspection;

(f) By January 27, 2012, PPL will inform Complainant in writing of the results of its inspection and, if required, itemize what steps it will take to rectify any problems identified during its inspection;

(g) Within a timeframe mutually agreed upon by the parties following the communication contemplated by (f), supra., PPL will have completed all required remedial actions itemized in the communications set out in ¶¶ 4(d) and (f);

(h) Complainant acknowledges that PPL has already installed five (5) “line spacers” on the overhead power lines in his development; and

(i) Complainant agrees to the dismissal of his Complaint in the above-captioned case.

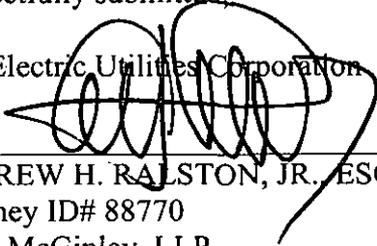
5. Respondent, PPL, hereby notifies Complainant of the filing of the Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of his objection and/or disagreement within ten (10) days of the date that the Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket in the above-captioned matter be closed.

Respectfully submitted,

PPL Electric Utilities Corporation

BY: _____


ANDREW H. RALSTON, JR., ESQUIRE
Attorney ID# 88770
Gross McGinley, LLP
33 South 7th Street
PO Box 4060
Allentown, PA 18105-4060

Dated: December 15, 2011
at Allentown, Pennsylvania

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BEFORE THE
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STEPHEN KIRKA,

Complainant,

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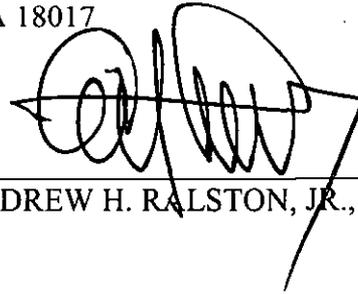
COMPLAINT DOCKET
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CERTIFICATE OF SERVICE

I hereby certify that I have this date served a true copy of the foregoing document upon the participants, listed below, in accordance with the requirements of § 1.54 (relating to service by a participant):

Mr. Stephen Kirka
2104 Sycamore St.
Bethlehem, PA 18017

Dated this 15th day of December, 2011.



ANDREW H. RALSTON, JR., ESQUIRE

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