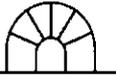


MALCOLM J. GROSS
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Please reply to:
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TYLER M. SMITH

OF COUNSEL
MICHAEL J. PIOSA

*Also admitted in NY
*Also admitted in NJ
†Also admitted in DC & MD
*Also admitted in MA

December 20, 2011

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
Post Office Box 3265, 400 North Street
Harrisburg, PA 17105-3265

**RE: Karen and William Novak v. PPL Electric Utilities Corporation
No. C-2011-2228331**

Dear Ms. Chiavetta:

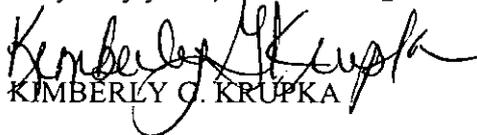
Enclosed for filing in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

Very truly yours,


KIMBERLY G. KRUPKA

KGK/ejm
Enclosures

cc: Administrative Law Judge Ember S. Jandebour (w/ enc); *via telefax and email*
Karen and William Novak (w/ enc)
Kimberly A. Galligani (w/ enc); *via email*
Ann E. Vaida (w/ enc); *via email*
Lori A. Bickford (w/ enc); *via email*
Kristin M. Cressman (w/ enc); *via email*

RECEIVED
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P.A.P.U.C.
SECRETARY'S BUREAU

33 South Seventh Street, P.O. Box 4060, Allentown, PA, 18105-4060 Telephone 610/820-5450 Fax 610/820-6006

717 Washington Street, Easton, PA 18042 Telephone 610/258-1506 Fax 610/258-0701

111 East Harrison Street, Suite 2, Emmaus, PA 18049 Telephone 610/967-1030 Fax 610/967-0622

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

KAREN AND WILLIAM NOVAK,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. C-2011-2228331

PA. P.U.C.
SECRETARY'S BUREAU

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CERTIFICATE OF SATISFACTION OF COMPLAINT

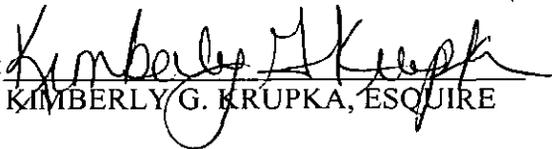
1. Complainants are Karen and William Novak.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. PPL hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainants have acknowledged satisfaction to PPL:
 - (a) Complainants, Karen and William Novak, and Respondent, PPL, agree that PPL will apply a customer credit in the amount of \$100 to account number 11231-18008.
 - (b) Complainants agree to withdraw their Complaint.
5. Respondent, PPL hereby notifies Complainants of the filing of this Certificate of Satisfaction, and that if Complainants object or disagree with the terms of the Certificate of Satisfaction, Complainants must notify the Commission in writing of their objection and/or

disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

PPL Electric Utilities Corporation

By: 
KIMBERLY G. KRUPKA, ESQUIRE

Dated: December 20, 2011
at Allentown, Pennsylvania

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PA.P.U.C.
SECRETARY'S BUREAU

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

KAREN AND WILLIAM NOVAK,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. C-2011-2228331

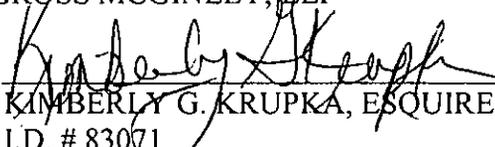
CERTIFICATE OF SERVICE

This is to certify that THE CERTIFICATE OF SATISFACTION of PPL ELECTRIC UTILITIES CORPORATION to the Complaint of KAREN AND WILLIAM NOVAK, was mailed to counsel of record on behalf of Complainants as well as Complainants by first class United States mail, postage on this the 20th day of December 2011.

KAREN AND WILLIAM NOVAK
207 QUINTEN RD
SCOTT TOWNSHIP PA 18447

GROSS MCGINLEY, LLP

By:


KIMBERLY G. KRUPKA, ESQUIRE
I.D. # 83071

Attorney for Respondent

PPL Electric Utilities Corporation
33 South 7th Street, P.O. Box 4060
Allentown, PA 18105

Phone (610) 820-5450; Fax (610) 820-6006

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