

RECEIVED

(EXCEPTIONS)

C 2011-2206955

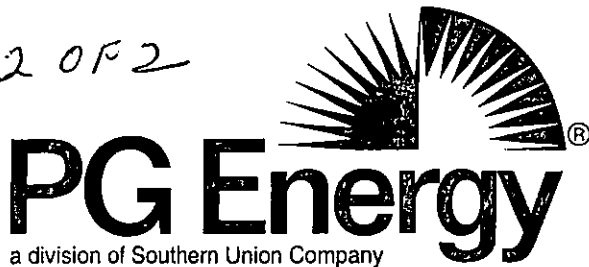
DEC 21 2011

1 OF 2

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

1. THE LANDLORD GAINS NOTHING ON THE GAS BILL. IF THE TENANT PAYS OR NOT PAY THE GAS BILL
2. THE TENANT LOSS NOTHING ON GAS BILL SHE WAS NOT GOING TO PAY IT 1591.98 OVER YEAR. THE ONLY ONE IS TO GAIN IS UGI PENN. SO THIS IS NOT TO PROTECT THE TENANT IT A SCAM OF UGI.
3. WHY DID UGI LET THE TENANT OWE OVER YEARS GAS LOOK LIKE PROPR JUDGEMENT ON THEIR PART AND HOT WATER IS SMALL PART OF THE BILL
4. LETTER DATED FEB 2, 2006 STATES IT WAS DETERMINER ON 01-27-06 THAT THIS HOME IS NO LONGER CONSIDERED AN ACT 54 ACCOUNT.
5. THE COMMONWEALTH OF PEN, PEN PUBLIC UTILITY COMMISSION, WORK ON THIS MATTER FOR OVER YEAR PROTEDDING TO HELP ME BOT WAS KNOT THEIR ON OCT 20, 2011 AND DID NOT TILL ME I WAS ON MY OWN AFTER A YEAR

2 OF 2



a division of Southern Union Company
ONE PEI CENTER
WILKES-BARRE, PA 18711

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DEC 21 2011

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

February 2, 2006

Donald L Hale
% Kimberly Hale
12 Grouse Dr
Brentwood NY 11717-3790

Account Number: 2367800544
1739 Sanderson Ave
Scranton PA 18509

Dear Donald L Hale,

*****Ratepayer's Claim or Dispute*****

Customer called and requested we trace the gas lines.

*****PG Energy's Position Regarding Dispute*****

It was determined on 01/27/06 that this home is no longer considered an ACT 54 account. It was verified that meter number 07675712 is for the 1st floor services heat and hot water heater. The meter number 0465031 is 2nd floor services heat and hot water.

The attached itemized statement of your account shows a credit balance of \$3.11.

If you disagree with these findings please give us an opportunity to discuss this with your further. You may call me or my supervisor at one of the following numbers:

Wilkes-Barre Area: (570) 829-3461
All Other Areas: 1-800-432-8017

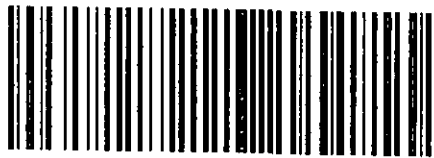
After you have discussed this further with us, if you continue to disagree, you have the right to contact the Pennsylvania Public Utility Commission. Additional information concerning the filing of an informal complaint is on the reverse side of this letter.

Very truly yours,

Pat: Operator 506
Customer Information Analyst
PG Energy

PM/lh

12 GROUSE DR.
BRENTWOOD, N.Y. 11717



7011 0110 0000 9131 4315



1000

17105

U.S. POSTAGE
PAID
HAUPPAUGE, NY
11788
DEC 21, 11
AMOUNT

\$6.63

00077506-09

RETURN RECEIPT
REQUESTED

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

SECRETARY OF THE COMMISSION

P.O. BOX 3265

HARRISBURG, PA 17105-3265

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