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KIMBERLY G. KRUPKA  
KIMBERLY A. SPOTTS-KIMMEL  
ANDREW H. RALSTON, JR.

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ATTORNEYS AT LAW

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[kkrupka@grossmcginley.com](mailto:kkrupka@grossmcginley.com)

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TYLER M. SMITH

OF COUNSEL  
MICHAEL J. PIOSA

\*Also admitted in NY  
\*Also admitted in NJ  
†Also admitted in DC & MD  
\*Also admitted in MA

December 22, 2011

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
Post Office Box 3265, 400 North Street  
Harrisburg, PA 17105-3265

**RE: Lucille Callender v. PPL Electric Utilities Corporation**  
**No. F-2011-2271675**

Dear Ms. Chiavetta:

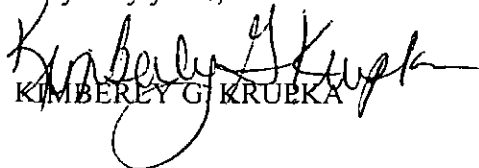
Enclosed for filing in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

Very truly yours,

  
KIMBERLY G. KRUPKA

KGK/ejm  
Enclosures

cc: Lucille Callender (w/ enc)  
Kimberly A. Galligani (w/ enc); *via email*  
James P. Smith (w/ enc); *via email*  
Kristin M. Cressman (w/ enc); *via email*

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33 South Seventh Street, P.O. Box 4060, Allentown, PA, 18105-4060 Telephone 610/820-5450 Fax 610/820-6006

717 Washington Street, Easton, PA 18042 Telephone 610/258-1506 Fax 610/258-0701

111 East Harrison Street, Suite 2, Emmaus, PA 18049 Telephone 610/967-1030 Fax 610/967-0622

RECEIVED  
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PPL PUC  
SECRETARY'S BUREAU

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

LUCILLE CALLENDER,  
Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,  
Respondent.

COMPLAINT DOCKET  
NO. F-2011-2271675

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PPL PUBLIC UTILITY  
SECRETARY'S BUREAU

**CERTIFICATE OF SATISFACTION OF COMPLAINT**

1. Complainant is Lucille Callender
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).

4. PPL hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL:

(a) Complainant, Lucille Callender, and Respondent, PPL, agree that by January 10, 2012, Complainant will pay her budget bill of \$134 plus \$56. Thereafter, Complainant will pay her budget bill plus \$56 per month towards arrearages, until all arrearages are paid in full.

(b) Complainant agrees to withdraw her Complaint.

5. Respondent, PPL hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of

Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

PPL Electric Utilities Corporation

By:   
KIMBERLY G. KRUPKA, ESQUIRE

Dated: December 22, 2011  
at Allentown, Pennsylvania

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SECRETARY'S BUREAU

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

LUCILLE CALLENDER,

Complainant,

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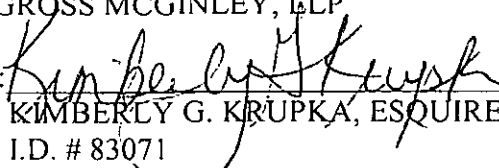
CERTIFICATE OF SERVICE

This is to certify that THE CERTIFICATE OF SATISFACTION of PPL ELECTRIC UTILITIES CORPORATION to the Complaint of DAWN ROCHE, was mailed to counsel of record on behalf of Complainant as well as Complainant by first class United States mail, postage on this the 22<sup>nd</sup> day of December 2011.

LUCILLE CALLENDER  
1215 W MARKET ST, 1<sup>ST</sup> FLOOR  
POTTSVILLE PA 17901

GROSS MCGINLEY, LLP

By:

  
KIMBERLY G. KRUPKA, ESQUIRE

I.D. # 83071

Attorney for Respondent

PPL Electric Utilities Corporation

33 South 7<sup>th</sup> Street, P.O. Box 4060

Allentown, PA 18105

Phone (610) 820-5450; Fax (610) 820-6006

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PA PUBLIC UTILITY COMMISSION  
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