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December 21, 2011

Commonwealth of Pennsylvania  
Pennsylvania Public Utility Commission  
Secretary of Commission – Rosemary Chiavetta  
Second Floor, Keystone Building  
400 North Street  
Harrisburg, PA 17105

Dear Ms. Chiavetta,

Please find enclosed the exceptions for Melissa Randall v. Peco Energy Company.

Exception 1 – Complainant requires a telephonic hearing at public hearing due to serious health concerns, see Docket # F-2008-20655.

Exception 2 – Complainants' sons income was not \$6,643.92. See Randall Exhibit 2.

Exception 3 – Complainants husband income was not unemployment compensation of \$192.00 per week, but her son's unemployment compensation. See Randall Exhibit 2.

Exception 4 – Complainant would like to point out that debt older than four (4) years does not have to be paid, according to Commonwealth law.

Exception 5 – Judge Fordham and prior counsel for PECO agreed to a payment agreement of \$253.00 per month until a decision was reached. Within one month PECO issued a new payment arrangement and then two months later, another payment arrangement was transmitted from PECO to the Complainant.

Exception 6 – During the summer of 2011 PECO again changed the terms of the payment arrangement and told Complainant that she owed nothing and used her overpayment or deposit to pay off 2.5 months of energy bills.

Exception 7 – Complainant paid faithfully from February 2009 until approximately May 2009 when PECO changed the payment arrangement to the monthly bill plus \$72.07, which she complied with until the fall of 2011. Judge Jones suggested no new payment arrangement.

Exception 8 – Complainant has submitted documents, including monthly expenses. It should be evident from this submission that it would be impossible to pay the amount recommended by the Commission.

Exception 9 – Complainant is willing to pay up to \$200.00 plus monthly payment. This is a financially feasible payment arrangement. Complainant is also willing to comply with agreement noted in Exception 1.

I will anxiously wait for your positive response.

Respectfully,



Melissa Randall  
416 East State Street  
Media, PA 19063  
610.891.6544

Cc: Special Assistants to Commission  
Judge Angela Jones  
Tisheka Williams, esq. (PECO)

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DIA, PA 19063



**FIRST CLASS**

ROSEMARY CHIAVETTA  
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