

Suzan DeBusk Paiva  
Assistant General Counsel



Verizon Pennsylvania Inc.  
1717 Arch Street, Floor 3 SE  
Philadelphia, PA 19103

August 15, 2011

Kim Hafner, Legal Division Supervisor  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor  
Harrisburg, PA 17120

RECEIVED  
2012 JAN -3 AM 8:03  
PA PUC BUREAU  
SECRETARY'S BUREAU

Re: Formal C-2011-2253852, Jordon Woldorf v. Verizon Pennsylvania Inc.

Dear Ms. Hafner:

We are requesting an extension of time to file an answer in the above referenced formal complaint. We are currently working with the customer to resolve this matter and need additional time to settle this complaint. The customer is in agreement with this extension request. Our answer is due today, August 15, 2011 and we would like to extend that until Tuesday, September 6, 2011.

Thank you for your consideration in this matter.

Very truly yours,

Suzan D. Paiva  
Assistant General Counsel

cc: Jordon Woldorf agent for Erie Auto Sales Inc.

PA PUC  
11 AUG 18 AM 10:24  
PA PUC BUREAU