



**PHILADELPHIA GAS WORKS**

800 West Montgomery Avenue • Philadelphia, PA 19122

**Laureto A. Fariñas, Senior Attorney**  
**Legal Department**  
Direct Dial: 215-684-6982  
FAX: 215-684-6798  
E-mail: laureto.farinas@pgworks.com

January 9, 2012

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Susan Morris v. Philadelphia Gas Works, Docket No. C – 2011 – 2235711**

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion, the Complainant has indicated that she is satisfied with the resolution of the complaint.

**Therefore, the telephonic hearing scheduled for Friday, January 13, 2012, in this matter is no longer necessary.**

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,



Laureto Farinas

cc: Susan Morris (Regular Mail and e-mail): [morris@ballardspahr.com](mailto:morris@ballardspahr.com)  
Special Agent David Alexander (e-mail)  
Linda Pereira (PGW Mail)  
Anne Marie Cromley