



1 13. Denied, since PGW service was nonexistent and so abhorrently grossly negligent.

2 14. Denied. Insufficient information to determine case situation.

3 15. Denied. By way of further answer to 66 PA. Consolidated. 1501 Section: Every  
4 public utility shall maintain adequate and reasonable SERVICE and utilities.

5 SUBCHAPTER A

6  
7 GENERAL PROVISIONS

8 1501. Character of service and facilities.

9  
10 1501.1. Certain utilities prohibited from using foreign coal.

11  
12 1502. Discrimination in service.

13  
14 1503. Discontinuance of service.

15  
16 1504. Standards of service and facilities.

17  
18 1505. Proper service and facilities established on complaint;  
19 authority to order conservation and load management programs.

20  
21 1506. Copies of service contracts, etc., to be filed with commission.

22  
23 1507. Testing of appliances for measurement of service.

24  
25 1508. Reports of accidents.

26  
27 1509. Billing procedures.

28 1510. Ownership and maintenance of natural and artificial gas service

1 lines.

2  
3 1511. Electricity supplied to certain organizations.  
4  
5

6  
7 Subchapter Heading. The heading of Subchapter A was added November 26,  
8 1978, No.297, effective in 60 days.  
9

10 66c1501s

11 § 1501. Character of service and facilities.  
12

13 Every public utility shall furnish and maintain adequate, efficient,  
14 safe, and reasonable service and facilities, and shall make all such  
15 repairs, changes, alterations, substitutions, extensions, and  
16 improvements in or to such service and facilities as shall be necessary  
17 or proper for the accommodation, convenience, and safety of its  
18 patrons, employees, and the public. Such service also shall be  
19 reasonably continuous and without unreasonable interruptions or delay.  
20 Such service and facilities shall be in conformity with the regulations  
21 and orders of the commission. Subject to the provisions of this part  
22 and the regulations or orders of the commission, every public utility  
23 may have reasonable rules and regulations governing the conditions  
24 under which it shall be required to render service. Any public utility  
25 service being furnished or rendered by a municipal corporation beyond  
26 its corporate limits shall be subject to regulation and control by the  
27 commission as to service and extensions, with the same force and in  
28 like manner as if such service were rendered by a public utility. The  
commission shall have sole and exclusive jurisdiction to promulgate

1 rules and regulations for the allocation of natural or artificial gas  
2 supply by a public utility.

3  
4 66c1501v

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6  
7 Cross References. Section 1501 is referred to in sections 102, 2205,  
8 2207, 2807 of this title.

9 In summary,

10 The unreasonable, nonexistent, and, therefore, grossly negligent service of PGW  
11 has been admitted. No bill or shut off notice sent to said property for Over  
12 THREE YEARS. AFTER all that time passed with PGW providing NO BILLING SERVICE,  
13 a series of liens were placed on said property. For example, PECO will send shut  
14 off notices after 2 months of nonpayment. In this scheme, PGW CHOSE to NOT  
15 bill, or service, said property, while continuing to provide gas, in order that  
16 a large series of liens, they believed, could be placed on property. Since the  
17 law allowing municipal utilities to provide service was rationally not thought  
18 to be subject to this scandalous abuse, as any business or LEGITIMATE  
19 organization does not provide THOUSANDS of dollars of a product before they  
20 their billing service ensues. In this case billing service DID NOT EXIST, so  
21 such liens on said property should be immediately removed as an abuse of  
22 legislation.

23 In addition, a negligent service issue existed as the owners were never  
24 notified about Landlord Cooperation Program. As owners of said property since  
25 1986, and having paid the Philadelphia Business Privilege taxes on rental  
26 income all this time, if PGW was providing services and since they had access  
27 to this list, they are negligent not to have referred to it so they could alert  
28 owners of said property that dire consequences would ensue if they did not  
enroll in such a program.

1 Gail and Larry Newman state that PGW SERVICE was so grossly negligent, as no  
2 LEGITIMATE organization would fail to provide billing service for over THREE  
3 YEARS and then place liens on said property. Owners of said property want these  
4 liens removed as such lack of service on the part of PGW is scandalous and  
5 impertinent and the PUC has jurisdiction over PGW service in PA. In section  
6 1504 of Chapter 66. PA Consolidated, the PUC upon complaint may indeed  
7 prescribe just and reasonable standards to be followed by public utilities.  
8 Please dismiss these scandalous liens on said property pursuant to owners'  
9 warranted complaint.

10  
11  
12  
13  
14 *Gail Newman*  
15 *Larry Newman*

16 Signature

12/29/11  
12/28/11

17 Date

18  
19  
20  
21  
22  
23 **RECEIVED**

24 DEC 28 2011

25 PA PUBLIC UTILITY COMMISSION  
26 SECRETARY'S BUREAU  
27  
28



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m: *Paul Newman*  
*631 Fernfield Circle*  
*Stafford, PA 19087*

To: *Rosemary Chiavetta*  
*PU CU*  
*400 North Street, 2nd floor*  
*Harrisburg, PA 17120*



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