

Andree Lombard
404 Aldan Ave.
Aldan, PA 19018
Tel. 484 472 2628

Secretary
Pennsylvania Public Utility Service
P.O. Box 3265
Harrisburg, PA 17105 – 3265

Aldan, December 14, 2011

RECEIVED

DEC 27 2011

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

RE Andree Lombard v. PECO Energy Company
PUC Docket No. C-2011-2249514

Dear Sir/Madam,

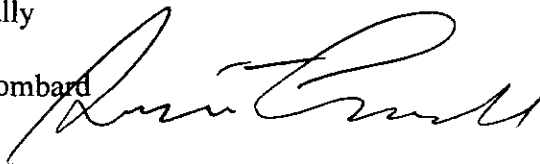
I have received your Hearing notice which is dated for January 13, 2012. In the meantime however PECO billed me for an amount of \$380.26 (November statement) with a ten day shut off notice. I did pay this amount on time but I am confused whether the disputed amount is included on that statement.

In addition I have received the energy bill for December 2011, which shows me an amount of \$ 1862.24 due by 12/30/2011. This bill definitely includes the disputed amount and I would like PUC to contact PECO to investigate why the full amount was charged on my bill.

I also notice a PUC agreement of \$19.96 on the December 2011 statement, but I have not received any documentation or correspondence for that amount, which confuses me even more how PECO is calculating my bill now. Your help in this matter would be highly appreciated.

Respectfully

Andree Lombard



Copy : PECO Statement 11/07/2011 and 12/08/2011

C-2011-224 9514 – ANDREE LOMBARD v. PECO ENERGY COMPANY

SECRETARY
PENNSYLVANIA PUBLIC UTILITY SERVICE
P.O. BOX 3265
HARRISBURG , PA 17105 – 3265

TISHEKIA WILLIAMS ESQUIRE
EXELON BUSINESS SERVICE COMPANY
2301 MARKET STREET S23-1
PO BOX 8699
PHILADELPHIA PA 19101-8699

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DEC 27 2011

**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**

TEN DAY SHUT OFF NOTICE
(AVISO DE SUSPENSION DE SERVICIO EN 10 DIAS)
FOR PECO ENERGY CHARGES ONLY.

Account Number: 8324501705	Past Due Amt: \$380.26
For Service To: 404 ALDAN AV	New Billing: \$181.94
Date Prepared: November 8, 2011	Total Amount: \$562.20

Your Gas/Electric Service May Be Shut Off!

Because your bill is past due, we will shut off the service to 404 ALDAN AV on or after 8:00 a.m. on November 22, 2011.

We will NOT shut off your gas/electric service if you do ONE of the following:

- Pay \$380.26 in full before November 22, 2011, this includes any amount you owe on your payment plan. This notice is effective for **60 days**.
- Show us a paid receipt for the past due amount.
- You may qualify for a payment agreement or special assistance programs. Call 1-888-480-1533 right away to provide us with household income and occupant information to determine your eligibility.
- If you dispute this balance or have other billing questions, please call our office at 1-800-494-4000.

WE MUST RECEIVE YOUR PAYMENT BEFORE THE SHUT-OFF DATE. WE WILL NOT ACCEPT PAYMENTS AT YOUR PROPERTY.

If we shut off your gas/electric service, you may have to pay all of the following before we can turn service on:

• Past Due Amount of	\$380.26
• Deposit Past Due Amount of	\$0.00
• Agreement Unbilled Balance	\$0.00
• Total	\$380.26*

*If your service is shut off, you may be required to pay any additional bills that have become past due to restore your service.

**If your service is shut off, you may have to make substantial payments in order to have your service restored. In addition to any balance owed, you will have to pay a Reconnection charge of between \$70.00 and \$1,700.00. This fee amount is set by PECO's tariff and based on how much work is needed to restore your service. You may also be required to pay a deposit equal to two times your average monthly usage.

MEDICAL EMERGENCY NOTICE

Let us know if you or anyone presently and normally living in your home is seriously ill. WE WILL NOT SHUT OFF YOUR SERVICE during such an illness provided you:

1. Have your licensed physician or nurse practitioner certify by phone and in writing that such an illness exists and that it may be aggravated if your service is shut off, phone certification must be followed by written certification within 7 days.

'AND'

2. Make arrangements to pay this bill. You must provide us with household income and occupant information to determine your payment terms while protected under the medical certification.

IMPORTANT TO KNOW

Before we shut off your utility service please read the back of this notice. You may be eligible for certain protections from shut off.

Atencion! Este es en mensaje muy importante. Si usted no lo entiende, favor de llama a 1-888-480-1533.

Send payment in the enclosed envelope or pay your bill at an authorized payment location or PECO Energy's Main Office (23rd & Market Streets Philadelphia). To pay by credit card or check by phone, call 1-877-432-9384. The service provider will charge a convenience fee of \$3.50.

See other side for more information

When paying in person, please bring the entire bill

Name: ANDREE LOMBARD
Account Number: 83245-01705
Phone Number: 610-284-6614
Service Address: 404 ALDAN AV, ALDAN

Billing Summary

Bill Date	12/08/2011
Thank you for your payment of \$380.26	
Charges from previous bill	\$1,599.70
PUC Agreement	\$19.96
Late payment charge	\$10.10
Total Other Charges	\$1,629.76
Current Period Charges	
Gas	\$99.45
Electric	\$133.03
Total New Charges	\$232.48
Total Amount Due on 12/30/2011	\$1,862.24

General Information

Next scheduled meter reading: **January 11, 2012**
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.

Customer Self Service - Manage Your Account 24/7

- www.peco.com/ebill - Go paperless: receive and pay your bill
- www.peco.com/service - Start, stop and transfer your service
- www.peco.com/SmartIdeas - Save energy and money
- Pay by phone with credit/debit card at 1-877-432-9384 (\$3.50 fee)

Message Center

New charges contain estimated total state taxes of \$10.49, including \$8.06 for State Gross Receipts Tax.

Your electric price to compare is \$0.1114 per kWh.

When paying in person, please bring the entire bill.

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384.
A convenience fee will apply.

83245 0170 50000 0000

2246 1 AV 0.337 2246/002246/004579 011 01 GXDI19 12345 12092011
ANDREE LOMBARD
404 ALDAN AVE
ALDAN PA 19018-4204

Account Number
83245-01705

Payment Receipt Stamp

Payment Amount

Please pay this
amount by 12/30/2011

\$1,862.24

PECO - PAYMENT PROCESSING
PO BOX 37629
PHILADELPHIA PA 19101-0629

00000232480000159970

832450170500018622413641862240

Name: **ANDREE LOMBARD**
Account Number: **83245-01705**

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
12/07	018825358	General Service	Total Ccf	2113 Actual	2209 Actual	96	1	96
12/07	105262436	General Service	Tot kWh	65183 Actual	65919 Actual	736	1	736

Total Ccf Used 96
Total kWh Used 736

Gas Residential Heating Service - Current Period Detail **Service 11/06/2011 to 12/07/2011 - 31 days**

Customer charge								\$11.75
Natural Gas Supply Charges	96 Ccf	X	\$0.48194					46.27
Distribution Charges	96 Ccf	X	0.38572					37.03
Balancing Service Charges	96 Ccf	X	0.04127					3.96
Gas Cost Adjustment Charges	96 Ccf	X	0.00591					0.57
State Tax Adjustment								-0.13
Total Current Charges								\$99.45

13-Month Usage (Total Ccf)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	96	3.0	31	51
Last Month	71	2.2	31	56
Last Year	146	4.4	33	47
Avg Ccf per Month				103
Total Annual Ccf Usage				1,244

Electric Residential Service - Current Period Detail **Service 11/06/2011 to 12/07/2011 - 31 days**

Customer charge								\$7.20
Generation Charges	736 kWh	X	\$0.10270					75.59
Alt. Energy Portfolio Standard	736 kWh	X	0.00140					1.03
Transmission Charges	736 kWh	X	0.00730					5.37
Distribution Charges	736 kWh	X	0.05960					43.87
State Tax Adjustment								-0.03
Total Current Charges								\$133.03

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	736	23.7	31	51
Last Month	585	18.8	31	56
Last Year	802	24.3	33	47
Avg kWh per Month				620
Total Annual kWh Usage				7,451



DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

Name: ANDREE LOMBARD
 Account Number: 83245-01705
 Phone Number: 610-284-6614
 Service Address: 404 ALDAN AV, ALDAN

Billing Summary

Bill Date	11/07/2011
Charges from previous bill	\$1,881.67
Late payment charge	\$19.65
Total Other Charges	\$1,901.32

Current Period Charges

- Gas	\$74.73
Electric	\$107.21
Total New Charges	\$181.94
Total Amount Due on 11/29/2011	\$2,083.26

General Information

Next scheduled meter reading: **December 8, 2011**
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.

- Customer Self Service - Manage Your Account 24/7**
- www.peco.com/ebill - Go paperless: receive and pay your bill
 - www.peco.com/service - Start, stop and transfer your service
 - www.peco.com/SmartIdeas - Save energy and money
 - Pay by phone with credit/debit card at 1-877-432-9384 (\$3.50 fee)

Message Center

New charges contain estimated total state taxes of \$8.41, including \$6.50 for State Gross Receipts Tax.

Your electric price to compare is \$0.1114 per kWh.

When paying in person, please bring the entire bill

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384.
 A convenience fee will apply.

83245 0170 50000 0000

2619 1 AV 0.337 2819 002619 005328 012 01 GXDESU 123 11082011

ANDREE LOMBARD
 404 ALDAN AVE
 ALDAN PA 19018-4204



Account Number Payment Receipt Stamp

83245-01705

Payment Amount

Please pay this amount by 11/29/2011 **\$2,083.26**

00000181940000188167

PECO - PAYMENT PROCESSING
 PO BOX 37629
 PHILADELPHIA PA 19101-0629



832450170500020832613332083269



Name: ANDREE LOMBARD
 Account Number: 83245-01705

Meter Information

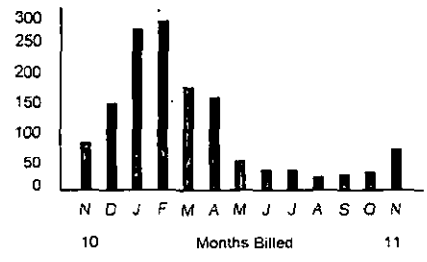
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
11/06	018825358	General Service	Total Ccf	2042 Actual	2113 Actual	71	1	71
11/06	105262436	General Service	Tot kWh	64598 Actual	65183 Actual	585	1	585

Total Ccf Used 71
 Total kWh Used 585

Gas Residential Heating Service - Current Period Detail **Service 10/06/2011 to 11/06/2011 - 31 days**

Customer charge								\$11.75
Natural Gas Supply Charges			71 Ccf	X	\$0.45243			32.12
Distribution Charges			71 Ccf	X	0.38853			27.59
Balancing Service Charges			71 Ccf	X	0.04330			3.07
Gas Cost Adjustment Charges			71 Ccf	X	0.00423			0.30
State Tax Adjustment								-0.10
Total Current Charges								\$74.73

13-Month Usage (Total Ccf)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	71	2.2	31	56
Last Month	32	1.1	29	68
Last Year	81	2.7	29	58
Avg Ccf per Month				107
Total Annual Ccf Usage				1,294

Electric Residential Service - Current Period Detail **Service 10/06/2011 to 11/06/2011 - 31 days**

Customer charge								\$7.20
Generation Charges			585 kWh	X	\$0.10270			60.08
Alt. Energy Portfolio Standard			585 kWh	X	0.00140			0.82
Transmission Charges			585 kWh	X	0.00730			4.27
Distribution Charges			585 kWh	X	0.05960			34.87
State Tax Adjustment								-0.03
Total Current Charges								\$107.21

13-Month Usage (Total kWh)



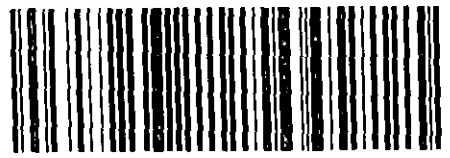
Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	585	18.8	31	56
Last Month	385	13.2	29	68
Last Year	425	14.6	29	58
Avg kWh per Month				626
Total Annual kWh Usage				7,517

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

CERTIFIED MAIL™

Andree Lombard
404 Aldan Ave.
Aldan, PA 19018



7010 3090 0001 2096 8327

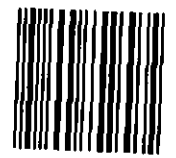
**RETURN RECEIPT
REQUESTED**

RECEIVED

DEC 27 2011

**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**

Secretary
Pennsylvania Public Utility Service
P.O. Box 3265
Harrisburg, PA 17105 - 3265



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U.S. POSTAGE
PAID
SECANE, PA
19018
DEC 27, 11
AMOUNT

\$5.79
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