

BARBARA G. SCARLATA, ESQUIRE

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December 26, 2011

RECEIVED
2011 DEC 29 AM 9:39
F.A.U.C.
SECRETARY'S BUREAU

Rosemary Chiavetta
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street , Second Floor
Harrisburg, PA 17120

Re: Agnes M. Bedard v. PECO Energy Co.
No. F-2011-2273556

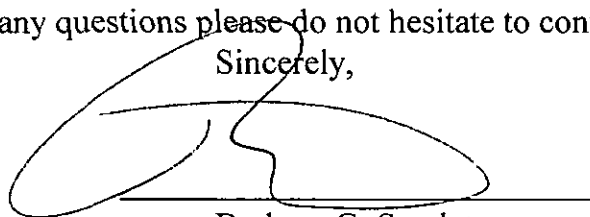
Dear Ms. Chiavetta,

Enclosed please find Agnes M. Bedard's reply to PECO Energy Co.'s answer to her Complaint. The problem facing Mrs. Bedard is rather straight forward. Is it possible for any homeowner to run up a \$36,000.00 electric bill? I suggest not. We have provided his supplement to Mrs. Bedard's Complaint because PECO Energy Co. has, in its Answer, nor at any other time explained how it is possible for the bill to grow so large. Indeed, PECO customer service people have agreed that such a bill is ludicrous.

We look forward to an open and fruitful exploration of this terrible catch-22 the Bedard's find themselves in.

If you have any questions please do not hesitate to contact me.

Sincerely,



Barbara G. Scarlata

BGS/ab

cc:A.Bedard

Twilliams PECO

LAW OFFICE of BARBARA G. SCARLATA
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BEFORE THE PENNSYLVANIA PUBLIC UTILITIES COMMISSION

AGNES M. BEDARD : No. F-2011-2273556
Complainant :

v. :

PECO ENERGY COMPANY :
Respondent :

COMPLAINANT'S REPLY TO PECO ENERGY COMPANY'S ANSWER

PECO Energy Co. asserts that Complainant Agnes M. Bedard was able to develop a bill in excess of THIRTY-SIX THOUSAND DOLLARS (\$36,000) at her small residence in Upper Darby, PA. PECO states that she, Agnes Bedard, contracted for electricity service when she was approximately four years old and never paid her bill.

Apparently, PECO never noticed the failure to pay for over forty (40) years and suddenly determined that the women with the same first name were the same person.

PECO admits that they contracted with Agnes Farrell Zajac, who was Agnes Bedard's Grandmother. PECO has never been able to resolve the first names of the two women. PECO is determined they are the same individual despite being presented with Agnes Farrall Zajac's death certificate.

Agnes M. Bedard presented her social security number and other proofs to establish her separate identity from that of her Grandmother. Interestingly, Mrs. Bedard actually obtained electric service from PECO and paid her bill on time.

This separate identity had been accepted by PECO until, one assumes, a bureaucrat somewhere in the bowels of corporate headquarters saw the redundant "Agnes" and insisted, again, that they are one and the same person.

PECO has identified at least three (3) other locations that have had electric service in Agnes Bedard's name. These were, and are not, properties that Agnes has ever lived in or requested electric service for. Rather, they are products of identity theft of Agnes Bedard. Mrs. Bedard has reported the identity theft to the Upper Darby Police and to PECO..

Agnes Bedard denies ever writing a check in the amount of twenty-nine thousand dollars (\$29,000.00) to PECO. Mrs. Bedard also denies uttering bad checks to PECO on any other occasion. It seems logical to presume that an identity thief was attempting to overcome the surprise of having stolen an identity of someone who PECO wrongly thinks owes that much in back bills.

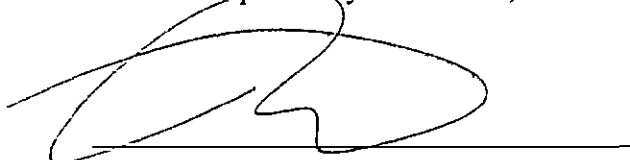
Agnes Bedard will be able to show that PECO has so completely bollixed the Badard account that they, PECO, has agreed to turn on the power at the Bedard residence pending outcome of complaints to the PUC and then shut the power off the next day failing to honor their own promises. This is a recurring pattern for PECO

Mrs. Bedard has, at ll times been prepared to pay for the electricity she was properly responsible for and continues to be ready to pay.

This matter has resulted in a criminal charges that are patently absurd and shall be shown so in the criminal court of Delaware County, Pennsylvania.

The most astonishing fact is that PECO believes that they allowed a residential service account to EVER reach over THIRTY-SIX THOUSAND DOLLARS (\$36,000.00). That figure alone should establish the idiocy of the PECO version of this tragedy. Agnes Bedard and her husband John have been distraught and emotionally devastated by the acts and thoughtlessness of PECO.

Respectfully submitted,

A handwritten signature in black ink, appearing to read 'Barbara G. Scarlata', written over a horizontal line.

Barbara G. Scarlata, Esquire
For Agnes M. Bedard

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PHILADELPHIA PA 191

27 DEC 2011 PM 4 L



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