



UGI Energy Services, Inc.

January 11, 2012

VIA EXPRESS MAIL

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

RECEIVED

JAN 11 2012

**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**

Re: Michael Yerkes v. UGI Energy Services, Inc.; Docket No. C-2011-2277826

Dear Secretary Chiavetta:

Please find enclosed for filing an original plus three (3) copies of the Certificate of Satisfaction in connection with the above-referenced matter. Should you have any questions concerning this filing, please feel free to contact me.

Respectfully yours,

Melanie J. Elatieh

Counsel for UGI Energy Services, Inc.

Enclosure

Cc: Service List

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

MICHAEL YERKES

V.

UGI ENERGY SERVICES, INC.

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DOCKET NO. C-2011-2277826

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JAN 11 2012

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

CERTIFICATE OF SATISFACTION

I, Melanie J. Elatieh, an attorney representing the Respondent, UGI Energy Services, Inc., in this matter, certify to the best of my knowledge, information and belief, that the relief sought in the Complaint has been satisfied by Respondent. This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b) and has been served upon the Complainant as evidenced by the attached Certificate of Service. In accordance with Sections 5.24(b) & (c), I (1) obtained verbal acknowledgment from the Complainant that UGIES has satisfied the Complaint, and (2) sent a letter (attached as **Exhibit A**) to Complainant informing him of his right to object in writing to this Certificate of Satisfaction within 10 days of its filing and that if he does not object, the Complaint docket shall be marked closed.


Melanie J. Elatieh

Dated: January 11, 2012

Exhibit A

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**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**



UGI Energy Services, Inc.

January 11, 2012

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JAN 11 2012

VIA EXPRESS MAIL

Mr. Michael E. Yerkes
227 E. Evergreen St.
West Grove, PA 19390

**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**

**Re: PUC Formal Complaint Michael Yerkes v. UGI Energy Services, Inc.; Docket
No. C-2011-2277826**

Dear Mr. Yerkes,

UGI Energy Services, Inc. ("UGIES") has been served with your formal complaint filed at the Pennsylvania Public Utility Commission ("PUC"). In your complaint, you sought the following relief: (1) removal of the termination fee, and (2) a letter from UGIES' attorney indicating that UGIES will remove the termination fee.

In an effort to resolve this matter, I write this letter to inform you that UGIES has agreed to waive the termination fee. In our phone conversation the morning of Wednesday, January 11, 2012, you indicated that UGIES' waiver of the termination fee satisfies your complaint.

Accordingly, I have taken the next step of filing a formal "Certificate of Satisfaction" at the PUC, which is enclosed. Pursuant to the PUC's regulations, if you disagree with the filing of this Certificate, you have the right to object in writing within 10 days of its filing. If you do not object in writing within this time period, the PUC will close the Complaint docket.

Should you have any questions, please do not hesitate to contact me at (610) 992-3750.

Respectfully yours,

Melanie J. Elatieh
Counsel for UGI Energy Services, Inc.

Enclosures

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

MICHAEL YERKES

V.

UGI ENERGY SERVICES, INC.

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DOCKET NO. C-2011-2277826

CERTIFICATE OF SERVICE

I hereby certify that I have, this 11th day of January, 2012, served a true and correct copy of the foregoing document in the manner and upon the persons listed below in accordance with requirements of 52 Pa. Code §1.54 (relating to service by a participant):

VIA EXPRESS MAIL:

Mr. Michael E. Yerkes
227 E. Evergreen St.
West Grove, PA 19390

RECEIVED

JAN 11 2012

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU



Melanie J. Elatieh

Dated: January 11, 2012

From: (610) 992-3750
Melanie Elatieh
UGI Corporation
460 N. Gulph Road

Origin ID: KPDA



J11201108063225

King of Prussia, PA 19406

Ship Date: 11JAN12
ActWgt: 1.0 LB
CAD: 100325250/NET3210

Delivery Address Bar Code



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BILL SENDER

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Comm.
400 NORTH ST
COMMONWEALTH KEYSTONE BUILDING
HARRISBURG, PA 17120

Ref #
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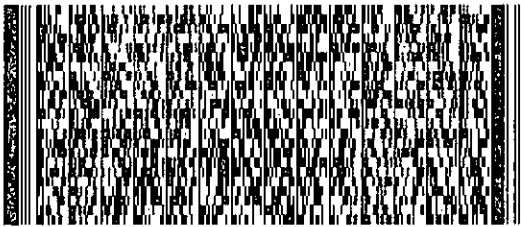
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