



REGINA L. MATZ
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January 17, 2012

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, P.O. Box 3265
Harrisburg, PA 17105-3265

Re: Francis and Mary Clare Zuroski v. Windstream Pennsylvania, LLC
Complaint Docket No: C-2011-2266247

Dear Secretary Chiavetta:

The above-captioned complaint has been subject to two extensions, granted by the Commission's Secretary's Bureau on October 28, 2011 and December 1, 2011, at Windstream's request with Complainant's concurrence, so that the parties could use the time to address the outstanding issues rather than pursue formal litigation. The Complainant reports improvement, but has requested a third extension to provide time for evaluation of the performance of the line when subjected to wet, winter weather conditions.

As described in its previous requests, the Company has been diligently working with the customer and has performed extensive maintenance and upgrades to the facilities. Since receiving the last extension, the entire span line was inspected. Where moisture was found in splice cases, gaskets were replaced and original splice connectors were upgraded to gel filled connectors. All testing results of the Company fall within specifications. While the Company remains hopeful to achieve an amicable resolution to the matter, additional time is necessary to conduct further testing under the weather conditions requested by Complainant.

Accordingly, Windstream respectfully requests an additional extension of two months from the current due date of January 17, 2012, or until March 17, 2012, in which to file responsive documents to the Complaint. Complainant concurs in this request. While it is our hope that the matter will be resolved with the customer prior to that date, we will certainly expeditiously address the issue with the Commission at that time should additional time be required.

The Company very much appreciates your attention to this request. If you have any questions, please do not hesitate to contact us.

Very truly yours,

THOMAS, LONG, NIESEN & KENNARD

By 
Regina L. Matz

cc: Jeanne Shearer, Vice President for State Government Affairs
Certificate of Service

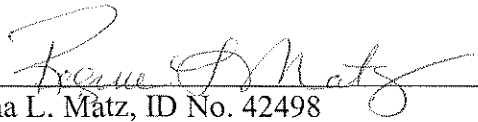
Before the
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Francis and Mary Clare Zuroski,	:	
Complainant	:	
	:	
v.	:	Docket No. C-2011-2266247
	:	
Windstream Pennsylvania, LLC	:	
Respondent	:	

CERTIFICATE OF SERVICE

I hereby certify that I have this 17th day of January, 2012, served a true and correct copy of the foregoing document upon the person listed below via first class mail, postage prepaid:

Francis and Mary Clare Zuroski
1456 Maple Lane
Wilcox, PA 15870



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Dated: January 17, 2012