

To: Secretary Rosemary Chiavetta:
RE: EXCEPTIONS to Preliminary Hearing Dismissal
(Request to Reinstate Hearing DOCKET#C-20112273565)

FROM: Gail and Larry Newman, 631 Fernfield Circle, Strafford, PA 19087, TEL. 610-254-9809
VID-249800

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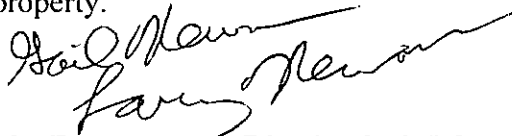
JAN 17 2012

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Dear Secretary Rosemary Chiavetta:

Thank-you for your consideration in requesting that we send our exceptions to the PUC with regard to the dismissal of our hearing. We hope to have our hearing reinstated as well as the unwarranted PGW liens removed from our property.

Sincerely,
Gail Newman
Larry Newman



The following are the Exceptions to Dismissal of PGW's claims against Gail and Larry Newman:

EXCEPTION: The response to PGW's claims was sent very promptly and sent via certified mail. Post Office tracking shows that an individual at the PUC did actually sign for our certified response. (see enclosed post office record, as is now confirmed by PUC office of the Secretary).

EXCEPTION: PGW has jurisdiction over the service, including billing service, of PGW. As such PGW should examine this matter since Gail and Larry Newman are long-time residents the beloved great state of Pennsylvania, a state that assuredly wishes to maintain its sterling reputation. My husband and I are long-time small business people and property owners in Chestnut Hill, having owned the property at 8026 Germantown Ave. since 1986. We find that being treated in such an unfriendly manner by PGW, and its owner Philadelphia, **Pennsylvania**, to be quite distressing and unfair.

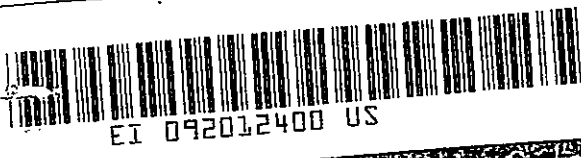
EXCEPTION: The service in our case was abhorrent as the billing service was nonexistent. **The PUC does have legal jurisdiction over PGW service, which includes billing**, and, as such, we have filed a formal complaint against PGW. Gail and Larry Newman hope to have this unwarranted lien removed as our response to PGW's claims will show, (and will do so using PGW's own words) that they supplied gas for over three years to a space that had no name attached to it, and was, (for all they knew) what could easily have been dead air - empty space with no residents.

EXCEPTION: No legitimate organization supplies a product continuously for over three years not knowing if they are delivering to an empty home and for which they are not being paid. But PGW did this. For over three years, without billing the tenant or notifying the 'Mom and Pop' owners of the rowhouse at 8026 Germantown Ave., PGW CHOSE to not issue a bill or a shut off notice.

EXCEPTION: **PGW sent no representative to the property to check the space that they were that they were supplying thousands of dollars of product to daily for over three years.** A third rate generic 'dear occupant' note is in the same category as junk mail. In fact, PGW executives preferred to wait all this time, until they could place a lien of thousands of dollars on our property

EXCEPTION: When this 2006 law that allows PGW to lien property owners for their **tenant's** bills was instituted, the Pennsylvania legislature ASSUMED that PGW would behave in a rational and legitimate manner, and that PGW would, as is universally done, actually bill for their product. Other utilities, such as Aqua, Peco, or the cable companies would have issued shut off notices in a month- **NOT THREE YEARS!!** And, if PGW were concerned about the law not allowing gas to be shut off to a **PERSON's** residence, then they would have checked the apartment to see if it even had a resident BEFORE supplying \$15,000. worth of product.

EXCEPTION: **No law demands that gas be provided to dead air empty space.** This is like a grocery store sending groceries everyday for three years, not billing for the groceries, **and not checking to see if anyone was actually there to accept them.** This roughshod treatment of middle class hard working citizens of Pennsylvania is unconscionable, and is particularly cruel since we have middle class incomes with college age children, and we have consistently struggled to maintain the building in its good condition. In fact, I work very hard cleaning teeth as a dental hygienist, and my husband works as a teacher's assistant and counselor for autistic children for the Devereux Foundation. We pay our taxes, including the business privilege tax, which I guess, ironically, is for the privilege of this sort of treatment.



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Mo. Day Year	Scheduled Date of Delivery	Return Receipt Fee
Time Accepted <input type="checkbox"/> AM <input type="checkbox"/> PM	Month Day	\$
Flat Rate <input type="checkbox"/> or Weight	Scheduled Time of Delivery	COD Fee Insurance Fee
lbs. ozs.	<input type="checkbox"/> Noon <input type="checkbox"/> 3 PM	\$
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	<input type="checkbox"/> 2nd Day <input type="checkbox"/> 3rd Day	\$
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1.60 oz.		
Label #: E1092012400US		
Mon 12/19/11 03:00 PM - Guaranteed Delivery		
Signature Waived		
Issue PVI:		\$13.25
Total:		\$13.25

Sales Receipt
 Sale Unit Price
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 C 2011 22
 3565

Adrian
to pay (circled)

Bail & Larry Newman response sent p6w to

Search Results

Label/Receipt Number: EI09 2012
400U S
Guaranteed Delivery Date/Time:
December 19, 2011, 3:00 PM
Class: Express Mail®
Status: Delivered

Docket
C 2011227356
Gail & Larry Newman
vs
p6w

Your item was delivered at 8:53 am on December 19, 2011 in HARRISBURG, PA 17110 to 100 CMPC EX . The item was signed for by A HARRIS. *(Signature)*

Detailed Results:

- Delivered, December 19, 2011, 8:53 am, HARRISBURG, PA 17110
- Notice Left (No Authorized Recipient Available), December 17, 2011
- Arrival at Post Office, December 17, 2011, 1:42 am, HARRISBURG, PA 17110
- Acceptance, December 16, 2011, 6:20 pm, SOUTHEASTERN, PA 17110
- Processed through USPS Sort Facility, December 16, 2011, 6:00 pm, SOUTHEASTERN, PA 17110

Notification & Proof

Track & Confirm by email

Get current event information or updates for your item sent to you

Proof of Delivery

Verify who signed for your item by email, fax, or mail. *Go*

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU



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No. Day Year	Scheduled Time of Delivery	COD Fee Insurance Fee
Time Accepted 3:46 <input type="checkbox"/> AM <input checked="" type="checkbox"/> PM	<input checked="" type="checkbox"/> Noon <input type="checkbox"/> 3 PM Military	\$ \$
Flat Rate <input type="checkbox"/> or Weight lbs. 4.5 ozs.	<input type="checkbox"/> 2nd Day <input type="checkbox"/> 3rd Day	Total Postage & Fees \$ 13.25
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