

Suzan DeBusk Paiva  
Assistant General Counsel



Verizon Pennsylvania Inc.  
1717 Arch Street, Floor 3 SE  
Philadelphia, PA 19103

January 11, 2012

Kim Hafner, Legal Division Supervisor  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor  
Harrisburg, PA 17120

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OFFICE OF C.A.L.J.  
12 JAN 17 AM 11:09  
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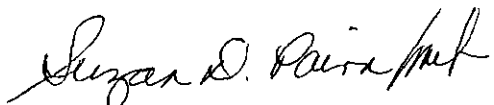
Re: Formal C-2011-2279168, Curt Eckroth v. Verizon Pennsylvania Inc.

Dear Ms. Hafner:

We are requesting an extension of time to file an answer in the above referenced formal complaint. We are attempting to resolve the issue with the customer, and the customer is agreeable to a one week extension. Our initial answer is due today, January 10, 2012 and we would like to extend that until Wednesday, January 17, 2012.

Thank you for your consideration in this matter.

Very truly yours,

  
Suzan D. Paiva  
Assistant General Counsel

cc: Curt Eckroth

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