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\*Also admitted in NY  
\*Also admitted in NJ  
†Also admitted in DC & MD  
\*Also admitted in MA

January 31, 2012

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
Post Office Box 3265, 400 North Street  
Harrisburg, PA 17105-3265

**RE: Tina Johnson v. PPL Electric Utilities Corporation**  
**No. C-2012-2285144**

Dear Ms. Chiavetta:

Enclosed for filing in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

Very truly yours,

  
KIMBERLY G. KRUPKA

KGK/ejm  
Enclosures

cc: Tina Johnson (w/ enc)  
Kimberly A. Galligani (w/ enc); *via email*  
Tami L. Roland (w/ enc); *via email*  
Kristin M. Cressman (w/ enc); *via email*

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33 South Seventh Street, P.O. Box 4060, Allentown, PA, 18105-4060 Telephone 610/820-5450 Fax 610/820-6006

717 Washington Street, Easton, PA 18042 Telephone 610/258-1506 Fax 610/258-0701

111 East Harrison Street, Suite 2, Emmaus, PA 18049 Telephone 610/967-1030 Fax 610/967-0622

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BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

TINA JOHNSON,  
  
COMPLAINANT,  
  
VS.  
  
PPL ELECTRIC UTILITIES CORPORATION,  
  
RESPONDENT.

COMPLAINT DOCKET  
NO. C-2012-2285144

PA.P.U.C.  
SECRETARY'S BUREAU

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**CERTIFICATE OF SATISFACTION OF COMPLAINT**

1. Complainant is Tina Johnson.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. PPL hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL:
  - (a) Complainant, Tina Johnson, and Respondent, PPL, agree that Complainant will pay her entire balance due (\$1,712.94) upon receipt of her income tax refund. Respondent, PPL, advised Complainant that her account would be held for one-month awaiting payment in full. Complainant has requested budget billing be stopped

upon payment in full of the balance due. Respondent, PPL, has sent to Complainant the energy conservation brochure.


(b) Complainant agrees to withdraws her Complaint.

5. Respondent, PPL hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

PPL Electric Utilities Corporation

By:   
KIMBERLY G. KRUPKA, ESQUIRE

Dated: January 31, 2012  
at Allentown, Pennsylvania

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BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

TINA JOHNSON,

COMPLAINANT,

VS.

PPL ELECTRIC UTILITIES CORPORATION,

RESPONDENT.

COMPLAINT DOCKET

NO. C-2012-2285144

**CERTIFICATE OF SERVICE**

This is to certify that the CERTIFICATE OF SATISFACTION of PPL Electric Utilities Corporation to the Complaint of TINA JOHNSON, was mailed to counsel of record on behalf of Complainant as well as Complainant by email, at his request, on this the 31<sup>st</sup> day of January 2012.

TINA JOHNSON  
842 LEHIGH AVENUE  
LANCASTER PA 17602

GROSS MCGINLEY LLP

By: 

KIMBERLY G. KRUPKA, ESQUIRE

I.D. # 83071

Attorney for Respondent

PPL Electric Utilities Corporation

33 South 7<sup>th</sup> Street, P.O. Box 4060

Allentown, PA 18105

Phone (610) 820-5450; Fax (610) 820-6006

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