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January 31, 2012

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
Post Office Box 3265, 400 North Street  
Harrisburg, PA 17105-3265

**RE: Gloria Holmes v PPL Electric Utilities Corporation**  
**Docket No: F-2011-2258001**

Dear Ms. Chiavetta:

Enclosed for filing in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

Very truly yours,

  
GRAIG M. SCHULTZ

GMS/ejm  
Enclosures

cc: Administrative Law Judge David A. Salapa (w/ enc); via email only  
Gloria Holmes (w/ enc)  
Kimberly A. Galligani (w/ enc); via email only  
Kim Gerhard (w/ enc); via email only  
Kristin M. Cressman (w/ enc); via email only

33 South Seventh Street, P.O. Box 4060, Allentown, PA, 18105-4060 Telephone 610/820-5450 Fax 610/820-6006

717 Washington Street, Easton, PA 18042 Telephone 610/258-1506 Fax 610/258-0701

111 East Harrison Street, Suite 2, Emmaus, PA 18049 Telephone 610/967-1030 Fax 610/967-0622

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BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

GLORIA HOLMES,  
  
COMPLAINANT,  
  
VS.  
  
PPL ELECTRIC UTILITIES CORPORATION,  
  
RESPONDENT.

COMPLAINT DOCKET  
  
NO. F-2011-2258001

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SECRETARY'S BUREAU

**CERTIFICATE OF SATISFACTION OF COMPLAINT**

1. Complainant is Gloria Holmes.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).

4. PPL hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL:

(a) Complainant, Gloria Holmes, and Respondent, PPL, agree that beginning with the bill due March 2012, Complainant will pay her monthly budget bill plus \$69 per month towards arrearages, until all arrearages are paid in full.

(b) Complainant agrees to withdraw her Complaint.

5. Respondent, PPL hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or

disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

PPL Electric Utilities Corporation

By:   
\_\_\_\_\_  
GRAIG M. SCHULTZ, ESQUIRE

Dated: January 31, 2012  
at Allentown, Pennsylvania

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SECRETARY'S BUREAU

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

GLORIA HOLMES,

COMPLAINANT,

VS.

PPL ELECTRIC UTILITIES CORPORATION,

RESPONDENT.

COMPLAINT DOCKET

NO. F-2011-2258001

**CERTIFICATE OF SERVICE**

This is to certify that THE CERTIFICATE OF SATISFACTION of PPL ELECTRIC UTILITIES CORPORATION to the Complaint of GLORIA HOLMES, was mailed to counsel of record on behalf of Complainants as well as Complainants by first class United States mail, postage on this the 31<sup>st</sup> day of January 2012.

RECEIVED

2012 FEB -1 AM 10:12

PA.P.U.C.  
SECRETARY'S BUREAU

GLORIA HOLMES  
1114 W LINDEN ST, 2<sup>ND</sup> FLOOR  
ALLENTOWN PA 18102

GROSS MCCINLEY, LLP

By: 

GRAIG M. SCHULTZ, ESQUIRE

I.D. # 207123

Attorney for Respondent

PPL Electric Utilities Corporation

33 South 7<sup>th</sup> Street, P.O. Box 4060

Allentown, PA 18105

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