



Frontier Communications
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VIA OVERNIGHT MESSENGER

February 2, 2012

Rosemary Chiavetta, Secretary
PA Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

**RE: Howard Seeley v. Commonwealth Telephone Company LLC,
Docket No. F-2011-2268718 – FILING OF CERTIFICATE OF SATISFACTION**

Dear Secretary Chiavetta:

Enclosed for filing with the Commission is a Certificate of Satisfaction of Commonwealth Telephone Company LLC d/b/a Frontier Communications ("Frontier") in connection with the above-referenced case. This certificate indicates that Frontier and Mr. Seeley have resolved the issues raised in the formal complaint filed at Docket No. F-2011-2268718.

Unless Mr. Seeley files an objection to the enclosed Certificate of Satisfaction within ten (10) days, the Formal Complaint at Docket No. F-2011-2268718 should be withdrawn and the Commission's file closed.

Respectfully submitted,

Gregg C. Sayre
Associate General Counsel
& Assistant Secretary
Commonwealth Telephone Company LLC
180 South Clinton Ave.
Rochester, NY 14646

GCS/hmj
Encl. (orig + 3 copies)

cc: Mr. Howard Seeley
379 Beacon Hill Road
Wyalusing, PA 18853-7719

Ms. Cynthia Lehman, Mediator
Pennsylvania Public Utility Commission

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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

HOWARD SEELEY
Complainant

vs.

COMMONWEALTH TELEPHONE COMPANY LLC :
D/B/A FRONTIER COMMUNICATIONS ("Frontier") :
Respondent :

COMPLAINT DOCKET

NO. F-2011-2268718

CERTIFICATE OF SATISFACTION AND WITHDRAWAL OF COMPLAINT

1. Complainant is Howard Seeley.
2. Respondent is Commonwealth Telephone Company, LLC d/b/a Frontier Communications (hereafter referred to as "Frontier").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. Frontier hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to Frontier.
 - a. Complainant, Howard Seeley, and Respondent, Frontier agree that:
 - 1) Complainant subscribes to a long distance service from Frontier with an allowance of up to 100 minutes per month of direct dialed long distance calling within the United States without additional charges.
 - 2) Frontier has credited Complainant with all long distance charges during the last two years that Frontier has billed to Complainant for calls above the 100 minute allowance.
 - 3) Frontier's bills do not provide details of calls that are within the 100 minute allowance, but Frontier has been providing Complainant with details of such calls on a manual basis via email.
 - 4) In response to Complainant's statement that a number of the calls within the 100 minute allowance were not made, Frontier has moved the Complainant's service to different physical facilities. Since that move,

Complainant has not identified any further calls on the billing detail that were not made.

5) Frontier will continue to provide Complainant with manual billing detail via email of calls within the 100 minute allowance through 2012.

b. Complainant withdraws his complaint.

5. Respondent, Frontier hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of his objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, Commonwealth Telephone Company, LLC d/b/a Frontier Communications respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

Commonwealth Telephone Company LLC

BY:



Gregg C. Sayre, Esq.
Attorney for Respondent

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**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**

Dated: February 2, 2012

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true and correct copy of a Certificate of Satisfaction and Withdrawal in the foregoing matter upon the person(s) and in the manner indicated below:

Service by First Class Mail:

Mr. Howard Seeley
379 Beacon Hill Road
Wyalusing, PA 18853-7719

Ms. Cynthia Lehman, Mediator
Pennsylvania Public Utility Commission
PO Box 3265
Harrisburg, PA 17105-3265

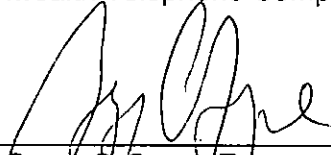
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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Commonwealth Telephone Company LLC

BY:



Gregg C. Sayre, Esq.
Attorney for Respondent

DATE: February 2, 2012

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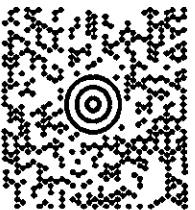


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