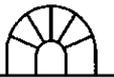


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Please reply to:  
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OF COUNSEL  
MICHAEL J. PIOSA

\*Also admitted in NY  
\*Also admitted in NJ  
†Also admitted in DC & MD  
\*Also admitted in MA

February 9, 2012

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
Post Office Box 3265, 400 North Street  
Harrisburg, PA 17105-3265

**RE: Mary Willard v. PPL Electric Utilities Corporation  
No. F-2012-2286425**

Dear Ms. Chiavetta:

Enclosed for filing in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

Very truly yours,

  
KIMBERLY G. KRUPKA

KGK/ejm  
Enclosures

cc: Mary Willard (w/ enc)  
Kimberly A. Galligani (w/ enc); *via email only*  
Mildred V. Moser (w/ enc); *via email only*  
Kristin M. Cressman (w/ enc); *via email only*

**RECEIVED**

FEB - 9 2012

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

33 South Seventh Street, P.O. Box 4060, Allentown, PA, 18105-4060 Telephone 610/820-5450 Fax 610/820-6006

717 Washington Street, Easton, PA 18042 Telephone 610/258-1506 Fax 610/258-0701

111 East Harrison Street, Suite 2, Emmaus, PA 18049 Telephone 610/967-1030 Fax 610/967-0622

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

MARY WILLARD,

COMPLAINANT,

VS.

PPL ELECTRIC UTILITIES CORPORATION,

RESPONDENT.

COMPLAINT DOCKET

NO. F-2012-2286425

**CERTIFICATE OF SATISFACTION OF COMPLAINT**

1. Complainants are Mary Willard.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).

4. PPL hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainants have acknowledged satisfaction to PPL:

(a) Complainants, Mary Willard, and Respondent, PPL, agree that Complainant will pay \$160 by March 5, 2012. Thereafter, Complainant will pay her monthly budget bill plus \$90 per month towards arrearages, until all arrearages are paid in full.

(b) Complainant agrees to withdraw her Complaint.

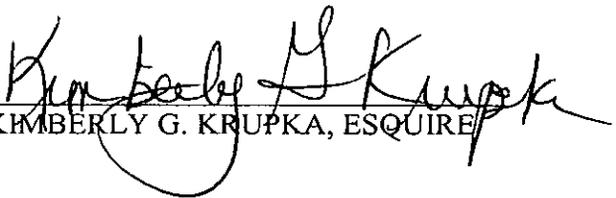
5. Respondent, PPL hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or

disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

PPL Electric Utilities Corporation

By:   
KIMBERLY G. KRUPKA, ESQUIRE

Dated: February 9, 2012  
at Allentown, Pennsylvania

**RECEIVED**

FEB - 9 2012

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

MARY WILLARD,

COMPLAINANT,

VS.

PPL ELECTRIC UTILITIES CORPORATION,

RESPONDENT.

COMPLAINT DOCKET

NO. F-2012-2286425

**CERTIFICATE OF SERVICE**

This is to certify that THE CERTIFICATE OF SATISFACTION of PPL ELECTRIC UTILITIES CORPORATION to the Complaint of MARY WILLARD, was mailed to counsel of record on behalf of Complainants as well as Complainants by first class United States mail, postage on this the 9<sup>th</sup> day of February 2012.

MARY WILLARD  
5 LENOX DRIVE  
SELINGROVE PA 17870

GROSS MCGINLEY, LLP

By:

  
KIMBERLY G. KRUPKA, ESQUIRE

I.D. # 83071

Attorney for Respondent

PPL Electric Utilities Corporation

33 South 7<sup>th</sup> Street, P.O. Box 4060

Allentown, PA 18105

Phone (610) 820-5450; Fax (610) 820-6006

00434008.DOCX

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FEB - 9 2012

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU