



PHILADELPHIA GAS WORKS

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February 16, 2012

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Tamara Hand v. Philadelphia Gas Works, Docket No. F – 2011 – 2251837

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion, the Complainant has indicated on the record of this proceeding that she is satisfied with the resolution of this complaint.

Therefore, the Initial Hearing scheduled for February 21, 2012 in this matter is no longer necessary.

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A blue ink signature of Laureto Farinas, written in a cursive style, is positioned above the name.

Laureto Farinas

cc: Tamara Hand (Regular Mail)
Administrative Law Judge Ky Van Nguyen (e-mail)
Jack Irizarry (PGW Mail)
Linda Pereira
Anne Marie Cromley