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KIMBERLY G. KRUPKA  
KIMBERLY A. SPOTTS-KIMMEL  
ANDREW H. RALSTON, JR.

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ATTORNEYS AT LAW

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Please reply to:  
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OF COUNSEL  
MICHAEL J. PIOISA

\*Also admitted in NY  
\*Also admitted in NJ  
†Also admitted in DC & MD  
\*Also admitted in MA

February 16, 2012

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
Post Office Box 3265, 400 North Street  
Harrisburg, PA 17105-3265

**RE: Shawnet Diehl v. PPL Electric Utilities Corporation**  
**No. F-2011-2258307**

RECEIVED  
2012 FEB 17 AM 10:36  
PAPUC  
SECRETARY'S BUREAU

Dear Ms. Chiavetta:

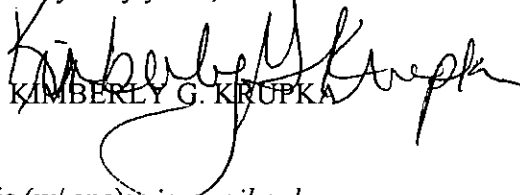
Enclosed for filing in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

Very truly yours,

  
KIMBERLY G. KRUPKA

KGK/ejm  
Enclosures

cc: Administrative Law Judge Joel Cheskis (w/ enc); *via-email only*  
Shawnet Diehl (w/ enc)  
Kimberly A. Galligani (w/ enc); *via email*  
Rudy Macias (w/ enc); *via email*  
Kristin M. Cressman (w/ enc); *via email*

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33 South Seventh Street, P.O. Box 4060, Allentown, PA, 18105-4060 Telephone 610/820-5450 Fax 610/820-6006

717 Washington Street, Easton, PA 18042 Telephone 610/258-1506 Fax 610/258-0701

111 East Harrison Street, Suite 2, Emmaus, PA 18049 Telephone 610/967-1030 Fax 610/967-0622

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SHAWNET DIEHL,  
COMPLAINANT,  
VS.  
PPL ELECTRIC UTILITIES CORPORATION,  
RESPONDENT.

COMPLAINT DOCKET

NO. F-2011-2258307

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**CERTIFICATE OF SATISFACTION OF COMPLAINT**

1. Complainant is Shawnet Diehl
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. PPL hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL:
  - (a) Complainant, Shawnet Diehl, and Respondent, PPL, agree that beginning with the bill due March 2012, Complainant will pay her monthly bill plus \$200 towards arrearages until all arrearages are paid in full. So long as Complainant makes timely monthly payments in full, PPL will keep the payment agreement active and will not apply interest, penalties or late fees.

(b) PPL agrees to contact Complainant to discuss information related to any credit reporting.

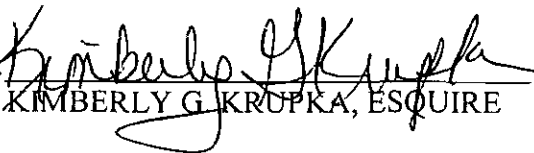
(c) Complainant agrees to withdraw his Complaint.

5. Respondent, PPL hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

PPL Electric Utilities Corporation

By:   
KIMBERLY G. KRUPKA, ESQUIRE

Dated: February 16, 2012  
at Allentown, Pennsylvania

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BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SHAWNET DIEHL,  
COMPLAINANT,  
VS.  
PPL ELECTRIC UTILITIES CORPORATION,  
RESPONDENT.

COMPLAINT DOCKET  
NO. F-2011-2258307

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CERTIFICATE OF SERVICE

This is to certify that the CERTIFICATE OF SATISFACTION of PPL Electric Utilities Corporation to the Complaint of SHAWNET DIEHL, was mailed to counsel of record on behalf of Complainant as well as Complainant by email, at his request, on this the 16<sup>th</sup> day of February 2012.

SHAWNET DIEHL  
699 BRIDGE VALLEY ROAD, APT A  
PEQUEA PA 17565

GROSS MCGINLEY, LLP

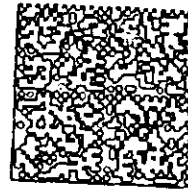
By:   
KIMBERLY G. KRUPKA, ESQUIRE  
I.D. # 83071

Attorney for Respondent  
PPL Electric Utilities Corporation  
33 South 7<sup>th</sup> Street, P.O. Box 4060  
Allentown, PA 18105  
Phone (610) 820-5450; Fax (610) 820-6006

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McGINLEY<sup>LLP</sup>

ATTORNEYS AT LAW  
33 SOUTH SEVENTH STREET  
P. O. BOX 4060  
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TO:

ROSEMARY CHIAVETTA, SECRETARY  
PA PUBLIC UTILITY COMMISSION  
COMMONWEALTH KEYSTONE BUILDING  
P O BOX 3265, 400 NORTH STREET  
HARRISBURG PA 17105-3265

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