

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

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FEB 7 2012

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

RE: Maria Gonda Caiaccia v. Duquesne Light Company
Docket No. F-2011-2263256

Dear Madame Secretary Chiavetta:

In no way do I want to be disagreeable with Duquesne Light Company. They make everything impossible, however, to agree upon.

There have been profound changes in my life ever since my husband died in 2001. My gas supply was shut off in 2002. I became ill in 2005, got on welfare in 2006, and started collecting Social Security Disability in 2007 (Exhibit A-1). During these years my house went through a systematic destruction. I kept up with the repairs as much as I could, still do.

There was no change in my energy usage all these years although the price has doubled and tripled. I have a radiator in the basement (Exhibit A-2), two smaller radiators on the first floor and nothing on the second floor. All radiators are constantly adjusted to the fluctuations of temperatures. I use additional heat for cooking and bathing. It has been this way for the past ten years ever since my gas supply was shut off and meter removed (Exhibit A-3).

I have been paying my electric bills but lately the company keeps removing me from CAP and inflating the price unrealistically. These actions do not speak of their good intentions they rather correspond with my previous bad experiences with them. Therefore, I cannot let them in my house. I am open for inspection, however, by anyone else.

Date: February 6, 2012.

Sincerely yours,

Maria Gonda Caiaccia.



Exhibit A-1

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FORM SSA-1099 – SOCIAL SECURITY BENEFIT STATEMENT

2011

• PART OF YOUR SOCIAL SECURITY BENEFITS SHOWN IN BOX 5 MAY BE TAXABLE INCOME.
• SEE THE REVERSE FOR MORE INFORMATION.

Box 1. Name MARIA GONDA CAIACCIA		Box 2. Social Security Number
Box 3. Benefits Paid in 2011 \$12,534.00	Box 4. Benefits Repaid to SSA in 2011 NONE	Box 5. Net Benefits for 2011 (Box 3 minus Box 4) \$12,534.00
DESCRIPTION OF AMOUNT IN BOX 3 Paid by check or direct deposit \$11,376.00 Medicare Part B premiums deducted from your benefits \$1,158.00 Total Additions \$12,534.00 Benefits for 2011 \$12,534.00		DESCRIPTION OF AMOUNT IN BOX 4 NONE
		Box 6. Voluntary Federal Income Tax Withheld NONE
		Box 7. Address MARIA GONDA CAIACCIA PO BOX 6 SEWICKLEY PA 15143-0006
		Box 8. Claim Number (Use this number if you need to contact SSA.) 171-18-7183W2

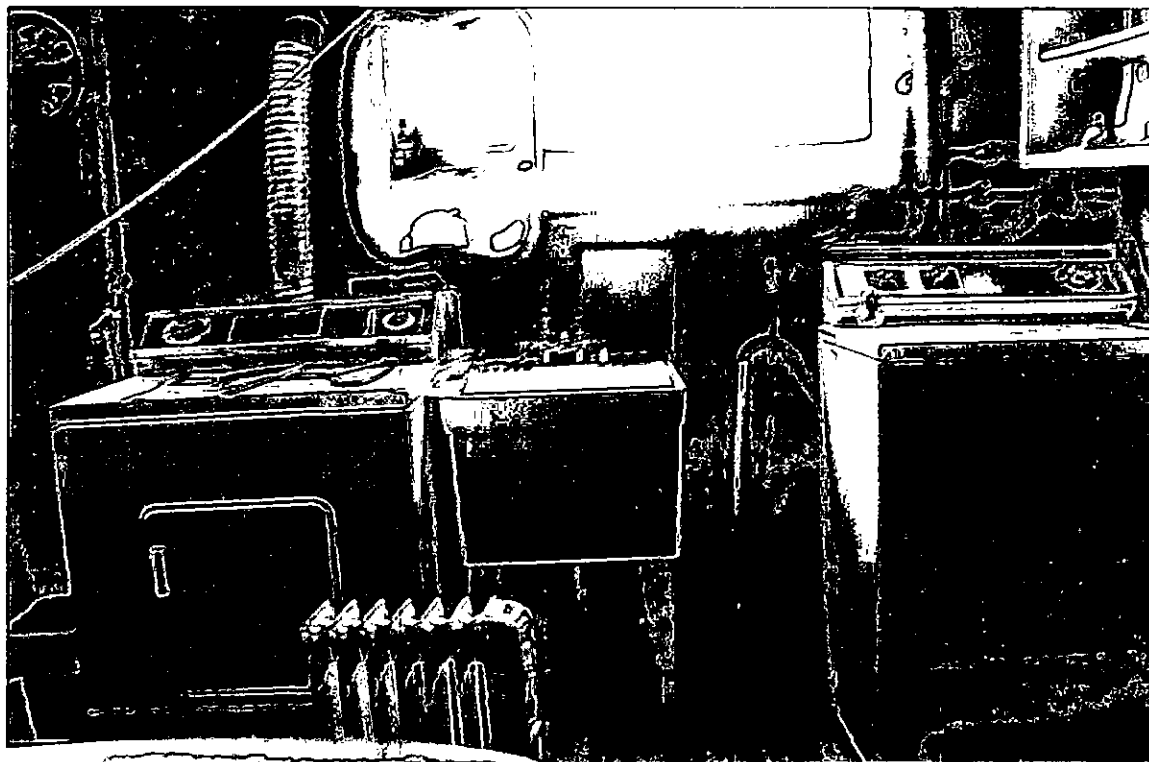
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Exhibit A-2

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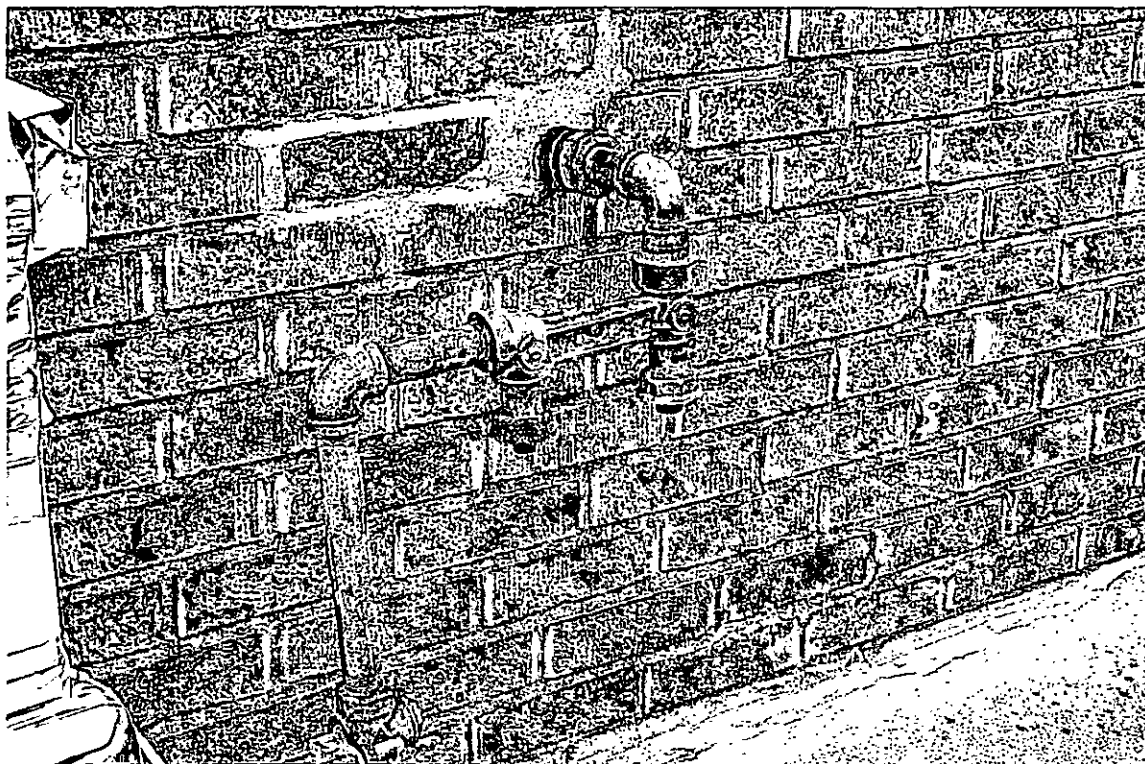
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Exhibit A-3

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU



Before the
PENNSYLVANIA PUBLIC UTILITY COMMISSION

MARIA GONDA CAIACCIA, :
Complainant :
v. : **No. F-2011-2263256**
DUQUESNE LIGHT COMPANY, :
Respondent :

CERTIFICATE OF SERVICE

I hereby certify that this day I am serving a true and correct copy of the forgoing documents and exhibits upon the following person and in the manner indicated below that satisfies the requirements of 52 PA. Code § 1.54

Service by certified mail, return receipt requested as follows:

Mary D. Long
Administrative Law Judge
301 Fifth Avenue
Suite 220, Piatt Place
Pittsburgh, PA 15222
Tele: 412-565-3550
Fax: 412-565-5692

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**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**



Maria Gonda Caiaccia, *pro se*

P. O. Box 6

Sewickley, PA 15143

Date: February 6, 2012

Before the
PENNSYLVANIA PUBLIC UTILITY COMMISSION

MARIA GONDA CAIACCIA, :
Complainant :
v. : **No. F-2011-2263256**
DUQUESNE LIGHT COMPANY, :
Respondent :

CERTIFICATE OF SERVICE

I hereby certify that this day I am serving a true and correct copy of the forgoing documents and exhibits upon the following person and in the manner indicated below that satisfies the requirements of 52 PA. Code § 1.54

Service by certified mail, return receipt requested as follows:


Jennifer L. Allison
Pa. I. D. # 307945
Duquesne Light Company
411 Seventh Avenue
Mail Drop 16-1
Pittsburgh, PA 15219
Tele: 412-393-6851
Fax: 412-393-1418

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**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**

Date: February 6, 2012


Maria Gonda Caiaccia, *pro se*
P. O. Box 6
Sewickley, PA 15143



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From:/Expéditeur:

M. G. Caiaccia
P.O. Box 6
Sewickley, PA 15143

To:/Destinataire:

Secretary
Rosemary Chivetta
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

Country of Destination:/Pays de destination: