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Dale Sattar
504 Marian Court
Conshohocken, PA. 19428

February 26, 2012

Rosemary Chiavetta, Esquire
Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building - 2 North
P.O. Box 3265
Harrisburg, PA. 17105-3265

Docket No. C-2011-2268119

Dale Sattar Vs. Aqua Pennsylvania, Inc.

Complainant's Exception to the Order by Dennis J. Buckley, A.L.J.


Dear Secretary Chiavetta:

I received your letter of January 31, 2012, Certified Mail, on Saturday February 25, 2012. I received a notice in my mail box on Thursday February 23, 2012 of your Certified Mail. I could not go to Post Office, because of health reason, the next day, Friday, but I received it on Saturday February 25, 2012, as stated. **It is a complete mystery to me why it took 23 days to notify me of the Certified Letter and took 25 days to receive it. I insist that you confirm that with the Post Office and, obviously, I should not be penalized regarding the due date for submittal of my Exceptions.**

Enclosed is Complainant's Exception to the Initial Decision and Order by the A.L.J. Please note that I am mailing you my Exceptions within one (1) day of receiving your letter.

As indicated on the certificate of service, a copy of this letter and Claimant's Exception has been provided to Aqua Pennsylvania, Inc. in the manner indicated.

Sincerely,


Dale Sattar

Enclosures

CC: Reger Rizzo & Darnall, LLP

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EXCEPTIONS OF COMPLAINANT'S TO THE ORDER BY THE A.L.J.

DALE SATTAR

v.

AQUA PENNSYLVANIA, INC.

DOCKET NO. C-2011-2268119

I, Dale Sattar, the Complainant provide the following Exceptions to the Initial Decision and Order by Dennis J. Buckley, the A.L.J.:

1. **The A.L.J. has failed completely** to understand the case at hand. For example he states on page 5 "In this case, the doctrine of res Judicata bars the Complainant from raising the same issues and bringing the same claims already adjudicated by the Commission relative to his December 28, 2009 Complaint against Aqua." "The fact that the formal Complaint at issue here is identical to the Complaint filed in the 2010 rate case speaks for itself." He goes on and on "...the refusal of the law to tolerate the relitigation of a matter decided by a court of competent jurisdiction" and "...the central issue raised in the present Complaint is identical to the central issue raised in 2010" and on page 7 repeats the "identity of issues", "identity...", "identity...", "identity...", and "The parties and the allegation of the instant Complaint are identical to those in a matter previously adjudicated by the Commission...". Based on this erroneous conclusion has dismissed my case.

HE IS WRONG, WRONG, WRONG. The Complaint about rate increase was just that - to oppose a general rate increase for all the customers. The present case does not have anything to do with rate increase and in fact no resemblance. The present case is about some people like me who are single and happen to be senior citizen (or anyone regardless of age) and do not use much water and as a result the cost of water used is a very small fraction of the customer service charge. Please refer to my Complaint and read about if you, a Commissioner, or a customer in restaurant orders a meal and is required to pay 4.4 times the cost of the meal for service charge how unfair that would be. For customers who pay only a few Dollars for the cost of water consumed should not have to pay several order of magnitude for the customer service charge. It would be a lot more fair and reasonable if customers with little water consumption should not have to pay more than 100% the cost of water for service charge. I have asked three (3) elementary students their opinion about whether these cases are identical and every one said a firm "NO".

THEREFORE THE CASE MUST NOT BE DISMISSED.

I am trying to perform a public service by remedying an injustice. If I use one Dollar worth of water, I should not have to pay 18 times the cost of water or \$18, in round figures, for the customer service

charge. I do not know what the PUC were thinking when they approved it. As stands now PUC does not refer to Public Utility Commission but for Protecting Utilities Commission. If in a dictatorial country they have to pay 18 times the cost of water for service charge, they would have a revolution on their hand in no time. If I was not a senior, in poor health, and not in poor financial condition, i would fight such an injustice by PUC with all my might including demonstration in front of PUC office, occupying PUC office, and taking it to press and news media.

PUC MUST UNDERSTAND THAT CUSTOMER SERVICE CHARGE MUST BE ONLY ABOUT READING THE METER AND SUBMITTING THE BILL. ALL OTHER CHARGES CURRENTLY INCLUDED IN THE CUSTOMER SERVICE CHARGE, SUCH AS MAINTENANCE OR WHATEVER ELSE, MUST BE PUT ON THE COST OF CONSUMPTION IF PUC WANTS TO BE FAIR. THE LITTLE GUY WITH VERY LITTLE WATER CONSUMPTION MUST NOT PAY FOR ANYTHING MORE. IF PUC CHANGES THAT THEN IT WOULD A LOT MORE FAIR BECAUSE THE PEOPLE WITH SWIMMING POOLS AND JACCUSIE AND SUCH WHO HAVE THE MEANS AND ARE USING SIGNIFICANT AMOUNT OF WATER WITHOUT REGARD TO COST OF WATER WOULD HAVE TO PAY PROPORTIONATELY MORE.

If Aqua did not have the heart and mentality of the Mafia, they, on their own, would realize the unfairness of the current system and would do something about it rather than oppose my idea with everything in their power and legal mumbo jumbo to defend the gold mine handed it to them by the PUC.



Dale Sattar

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CERTIFICATE OF SERVICE

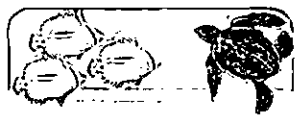
February 26, 2012

I hereby certify that a true and correct copy of the foregoing document has been served upon the following person by First Class Mail:

Margaret A. Morris, Esquire
Reger Rizzo & Darnall, LLP
Cira Center, 13th Floor
2929 Arch Street
Philadelphia, PA 19104



Dale Sattar



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Conshohocken, PA 19428

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