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February 17, 2012

Via Hand Delivery

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street – 2nd Floor North
Harrisburg, PA 17120

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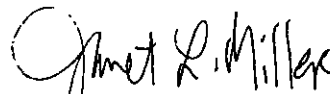
RE: Russell L. Bennett v. Verizon Pennsylvania Inc.; Docket No. C-2010-2190280;
PAYMENT OF CIVIL PENALTY

Dear Ms. Chiavetta:

In compliance with Ordering Paragraph 9 of the Commission's January 27, 2012 Order in the above-captioned matter, enclosed is a check for \$2,400.00 in payment of the civil penalty imposed upon Verizon Pennsylvania Inc. in connection with this matter.

Thank you for your attention to this matter. If you have any questions concerning this filing, please feel free to contact me.

Very truly yours,



Janet L. Miller
Counsel for Verizon Pennsylvania Inc.

JLM/das
Enclosure

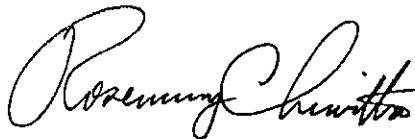
9. That Verizon Pennsylvania Inc. is directed to pay a civil penalty of two thousand four hundred dollars (\$2,400.00) pursuant to Sections 3301 and 3315 of the Public Utility Code, 66 Pa. C.S. §§ 3301 & 3315, by sending a certified check or money order within thirty (30) days of the date of entry of this Opinion and Order to:

Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

10. That Verizon Pennsylvania Inc. is directed to cease and desist from further violations of the Public Utility Code, 66 Pa. C.S. §§ 101, *et seq.*, and the Regulations of this Commission, 52 Pa. Code §§ 1.1, *et seq.*

11. That upon compliance with this Opinion and Order and payment of the civil penalty directed above, this proceeding be marked closed.

BY THE COMMISSION,



Rosemary Chiavetta
Secretary

(SEAL)

ORDER ADOPTED: January 27, 2012

ORDER ENTERED: January 27, 2012