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*Also admitted in MA

February 21, 2012

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Maria Batko v PPL Electric Utilities Corporation
Docket No: C-2011-2262527

Dear Ms. Chiavetta:

Enclosed for filing in the above-captioned matter is a Prehearing Conference Memorandum on behalf of PPL Electric Utilities Corporation.

In addition, I am enclosing an additional copy of our letter to be date and time-stamp by your office. Kindly return the extra copy of our letter to me in the enclosed self-addressed stamped envelope.

Very truly yours,


GRAIG M. SCHULTZ

GMS:ejm
Enclosure

cc: Special Agent Dennis J. Buckley (w/ enc); **via Telefax only**
Maria Batko (w/ enc)
Kimberly A. Galligani (w/ enc); *via email only*
Thomas J. Edwards (w/ enc); *via email only*

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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

MARIA BATKO,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. C-2011-2262527

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PREHEARING CONFERENCE MEMORANDUM

PPL ELECTRIC UTILITIES, by and through its counsel, submits the following Pre-Hearing Conference Memorandum:

(a) Service of all documents in this matter upon PPL shall be directed to Graig Schultz, Esquire of Gross McGinley, LLP, 33 South Seventh Street, Allentown, PA 18105. Counsel has a business telephone number of 610-820-5450, facsimile number of 610-820-6006, and e-mail of GShultz@grossmcginley.com.

(b) At the time of the Hearing, PPL intends to call Customer Service Representative, Thomas Edwards, as its witnesses. Mr. Edwards is an employe of PPL Electric Utilities Corporation, with knowledge of the Complainant's Complaint, account, stopped meter, rebilling of account, and outstanding balance. Mr. Edwards is employed and works out of PPL's customer service center in Scranton, Pennsylvania and can be contacted through counsel.

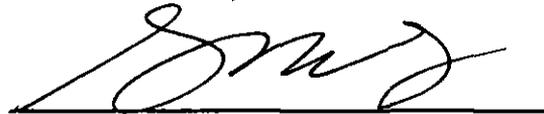
(c) Complainant's meter stopped properly recording electric consumption on June 9, 2010. On August 10, 2010, PPL issued a letter to Complainant requesting she contact PPL concerning her account. PPL did not receive a call. PPL subsequently replaced the meter and provided Complainant with an estimated make up bill for the period of November 5, 2010 through May 9, 2011. The bills was for 5024 kWh, based upon historical usage, which is lower than present usage. PPL did not rebill for the period of June 9, 2010 through November 5, 2010.

(d) PPL intends to present Complainant's account activity statement which will confirm Complainant's Account balance. PPL will also present documentation of the rebilling accounting.

Respectfully submitted,

GROSS MCGINLEY, LLP

BY:



GRAIG M. SCHULTZ, ESQUIRE
Attorney for Respondent,
PPL Electric Utilities Corporation

Dated: February 21, 2011
In Allentown, Pennsylvania

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

MARIA BATKO,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. C-2011-2262527

CERTIFICATE OF SERVICE

This is to certify that Prehearing Conference Memorandum, was mailed to counsel/complainant of record on behalf of Complainant by first class United States mail, postage on this the 21th day of February, 2011.

MARIA BATKO
1706 APPLETREE ROAD
HARRISBURG, PA 17110

GROSS McGINLEY, LLP

BY: 

GRAIG M. SHULTZ, ESQUIRE
I.D. # 207123

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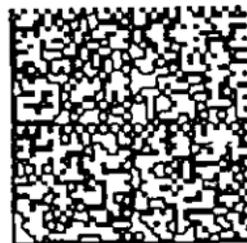
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