

2/16/12 - EXTEND formal

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2012-2281636

REBECCA ROUGEUX
VS.

FEB 17 2012

PECO

February 10, 2012

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Reply to New Matter

Re: Penedec - Residential Service - Rebecca Rougeux

1109 Daisy Street

Clearfield, PA 16830

I recieved my documents regarding the matter of my electric service. I read the responses that penotec has made and disagree with several.

1st - Re: payment arrangement or prayer for relief - denied.

my statements are factual regarding being evicted from my home in 2008 and then not receiving any further communication from Penotec. Nothing was ever forwarded to me at my new address, in which my mail was forwarded. Proof can be verified with the post office in Clearfield as to my address change.

Pennsylvania P.U.C.

FEB 16 2012

Consumer Services
CAC Division

2nd - Re: Amount owed and service being changed to another's name.

I tried to borrow money as I previously stated to get the account current. Unfortunately all attempts to get the money failed. Also each time I had already submitted payment

to Penolee using my checking account, I did so believing the money would be my account and trying to avoid service termination. If I had \$5947.77 or \$4374.78 just lying around or available to me I wouldn't be in this position. All I need is some help.

3rd: Proof of financial hardships - 2006-2008: my husband had several surgeries and continues to have problems to this day and can no longer make a living driving truck as he did before. He now works seasonally for a lot less money. He is presently laid off until spring.

4th: I have finally received the "break down" bill I have requested for the time period I requested. But it is untrue that I only requested "new" payment arrangement when I filed my informal complaint with CBCS at BCS No. 2889922.

At this time if this cannot be resolved by transferring service into another name and making arrangements to pay on my balance. OR some other resolution to this matter in order to keep my service. I will have

no other choice but to file for bankruptcy
and hope to resolve this debt.

I make minimum wage and work 30 hrs.
a week. my husband is laid off. I have
one son in high school and another that graduated
last year. Our heat right now is only through Electric.
If power is off we have no heat. We have no
savings or anywhere to borrow money. If
there is any where or any way available
to us to get the overdue amount paid please
let me know. I don't want to file for
bankruptcy but it looks that it may be
my only choice.

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Rebecca Ransley
2/10/12

1109 Daisy St

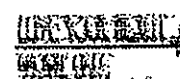
Clearfield, PA 16830

Docket No. 2-2011-

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R. Rougeux
1109 Daisy St
Clearfield, PA 16830

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SECRETARY'S BUREAU

Mary Chiavetta, Secretary
Pennsylvania Public Utility Comm.
Commonwealth Keystone Building
PO Box 3265
Harrisburg, PA 17105-3265

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