



Aqua Pennsylvania, Inc.
762 W. Lancaster Avenue
Bryn Mawr, PA 19010

www.aquaamerica.com

VIA OVERNIGHT MAIL

February 29, 2012

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17105-3265

RECEIVED

FEB 29 2012

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

RE: *Ernesto Santiago v. Aqua Pennsylvania, Inc.*
PUC Docket No. C-2012-2282625

Dear Secretary Chiavetta:

Please be advised that the above-captioned complaint has been resolved pursuant to an agreement reached between Complainant and Aqua Pennsylvania, Inc.

This letter shall serve as a certification pursuant to 52 Pa. Code §5.24(b) that there is satisfaction with the manner in which we have resolved this complaint. By copy of this letter, Complainant is advised of the right to object to this Certificate of Satisfaction within 10 days from the date of this letter by communicating that objection to the Secretary of the Commission.

If the Complainant does not object, please mark this matter closed and consider the complaint as having been withdrawn.

Please acknowledge receipt of this filing by date stamping the extra copy of this letter and returning it to me in the self-addressed stamped envelope that is enclosed.

Sincerely,

Mary McFall Hopper
Regulatory Counsel
(610) 645-1170

cc: Ernesto Santiago
Mediator Cynthia Lehman - PaPUC

From: (610) 645-1128
 Lora Fracek
 Aqua America, Inc.
 762 West Lancaster Avenue
 Bryn Mawr, PA 19010

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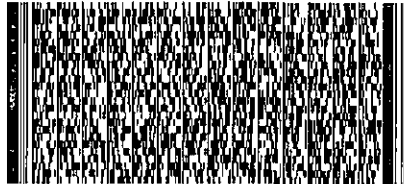
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Rosemary Chiavetta, Secretary
PA Public Utility Commission
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HARRISBURG, PA 17120

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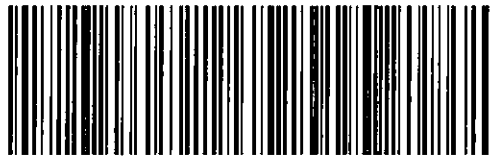
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