

LogistiCare

Louise L. Phelan
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Charlottesville, VA 22902
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February 27, 2012

Secretary Rosemary Chiavetta
Commonwealth of Pennsylvania
Pennsylvania Public Utility Commission
Post Office Box 3265
Harrisburg, PA 17105-3265

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FEB 27 2012

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

RE: **SETTLEMENT OF COMPLAINT-PROOF OF SETTLEMENT**
Complaint Docket Number: C-2012-2287579
Green's Taxi, Incorporated v. LogistiCare Solutions, LLC.
Date Served: February 10, 2012

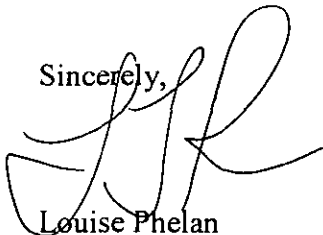
Dear Secretary Chiavetta:

I am in receipt of the Formal Complaint Notice to Respondent to Answer or Satisfy issued by the Pennsylvania Public Utility Commission ("PUC") in the above-referenced matter.

LogistiCare Solutions, LLC. ("LogistiCare") has satisfied this Complaint. Enclosed please find an affidavit executed by the Complainant, David E. Cook, Administrator of Green's Taxi, Incorporated ("Green's Taxi"), attesting that his Complaint against LogistiCare has been satisfied.

LogistiCare has satisfied the Complaint by settling this matter with the Complainant and hereby submits proof of settlement to the PUC within twenty (20) days of the above date served. Pursuant to *66 Pa. C.S. §703(a)*, LogistiCare hereby requests that this Complaint be dismissed by the PUC. Please use the enclosed stamped envelope to return a time-stamped copy of this Proof of Settlement and Complaint that confirms the PUC's receipt of the satisfaction of this Complaint.

Sincerely,



Louise Phelan
Assistant General Counsel
LogistiCare Solutions, LLC.

AFFIDAVIT

1. My name is David E. Cook, and I am competent in all respects to testify regarding the matters set forth herein. I give this Declaration voluntarily in support of LogistiCare Solutions, LLC's ("LogistiCare") Satisfaction of Complaint Statement to the Pennsylvania Public Utility Commission (PUC). This Declaration is given on the basis of my personal knowledge and personal interaction with LogistiCare.

2. I am familiar with Green's Taxi, Incorporated ("Green's Taxi") of 8200 Noblestown Road, McDonald, PA 15057 in Washington County, the facts and circumstances surrounding LogistiCare's business relationship with Green's Taxi, and I am competent to testify about these subjects.

3. I am the Administrator of Green's Taxi. In my capacity as authorized employee of Green's Taxi, I filed a Formal Complaint against LogistiCare to the PUC on October 12, 2011. The basis of my Complaint was poor service from the employees at LogistiCare due to a lack of contact information, and difficulty submitting outstanding invoices to LogistiCare for proper payment. As relief for my Complaint, I sought immediate contact to address the poor service I received, and immediate resolution of outstanding invoices with LogistiCare.

4. Each element of my Complaint against LogistiCare has been satisfied. On October 12, 2011 Paula Styla, Transportation Supervisor at LogistiCare, contacted me and provided me with the information I requested about a contact at LogistiCare to answer my questions. Upon receipt of proper contact information, I was able to properly submit and resolve all outstanding payment from LogistiCare. I have continued my business relationship with LogistiCare without incident since the resolution of my October 12, 2011 Complaint.

5. By this affidavit I withdraw all elements of my complaint against LogistiCare.

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Signature:
Printed Name:
Title:

David E. Cook

David E. Cook
Administrator, Green's Taxi, Incorporated

Sworn to and subscribed before me on this 20th day of February, 2012
Notary Public: *Donna Marie Stewart*
My Commission Expires: May 8, 2013
State Notary Number: _____

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Notarial Seal
Donna Marie Stewart, Notary Public
Mount Pleasant Twp., Washington County
My Commission Expires May 8, 2013
Member, Pennsylvania Association of Notaries

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**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**

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FROM: (PLEASE PRINT) PHONE (434) 245-2110 X.11

Mrs. Louise Flax, Csq.
 Light Care Solutions, LLC
 400 East Main Street, Suite 200
 Charlottesville, VA 22902

TO: (PLEASE PRINT) PHONE

Secretary KOS. Mary Chiavetta
 Commonwealth of Pennsylvania
 Pennsylvania Public Utility Commission
 PO Box 3265
 Harrisburg, PA 17105-3265

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