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OF COUNSEL  
MICHAEL J. PIOSA

\*Also admitted in NY  
\*Also admitted in NJ  
†Also admitted in DC & MD  
\*Also admitted in MA

March 1, 2012

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
Post Office Box 3265, 400 North Street  
Harrisburg, PA 17105-3265

**RE: Kelly Bower v. PPL Electric Utilities Corporation**  
**No. F-2011-2257582**

Dear Ms. Chiavetta:

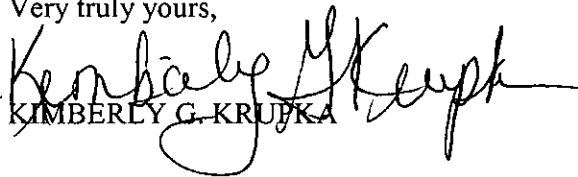
Enclosed for filing in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

Very truly yours,

  
KIMBERLY G. KRUPKA

KGK/ejm  
Enclosures

cc: Special Agent Ember S. Jandebour (w/ enc); *via email only*  
Kelly Bower (w/ enc)  
Kimberly A. Galligani (w/ enc); *via email*  
Robin Chedister (w/ enc); *via email*  
Kristin M. Cressman (w/ enc); *via email*

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RECEIVED  
2012 MAR -2 AM 9:25  
PA P.U.C.  
SECRETARY'S BUREAU

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

KELLY BOWER,  
COMPLAINANT,  
VS.  
PPL ELECTRIC UTILITIES CORPORATION,  
RESPONDENT.

COMPLAINT DOCKET  
NO. F-2011-2257582

PA P.U.C.  
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**CERTIFICATE OF SATISFACTION OF COMPLAINT**

1. Complainant is Kelly Bower.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. PPL hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL:
  - (a) Complainant, Kelly Bower, and Respondent, PPL, agree that PPL has applied a \$500 credit to Complainant's account.
  - (b) Complainant agrees to withdraw her Complaint.
5. Respondent, PPL hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of

the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

PPL Electric Utilities Corporation

By:   
KIMBERLY G. KRUPKA, ESQUIRE

Dated: March 1, 2012  
at Allentown, Pennsylvania

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

KELLY BOWER,

COMPLAINANT,

"VS.

PPL ELECTRIC UTILITIES CORPORATION,

RESPONDENT.

COMPLAINT DOCKET

NO. F-2011-2257582

CERTIFICATE OF SERVICE

This is to certify that the CERTIFICATE OF SATISFACTION of PPL Electric Utilities Corporation to the Complaint of KELLY BOWER, was mailed to counsel of record on behalf of Complainant as well as Complainant by email, at his request, on this the 1<sup>st</sup> day of March 2012.

KELLY BOWER  
280 HEMLOCK ST  
BLOOMSBURG PA 17815

GROSS MCGINLEY, LLP

By: 

KIMBERLY G. KRUPKA, ESQUIRE  
I.D. # 88071

Attorney for Respondent

PPL Electric Utilities Corporation  
33 South 7<sup>th</sup> Street, P.O. Box 4060  
Allentown, PA 18105

Phone (610) 820-5450; Fax (610) 820-6006

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