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SECRETARY'S BUREAU

March 3, 2012

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, Second Floor
Harrisburg, PA 17120

RE:C-2012-2285766

Dear Rosemary Chiavetta,

I disagree that there was any foreign wiring, because Michele Evans was renting the foyer, however I did change the light in the foyer. Between April 25, 2011 and August 31, 2011, Peco did not tell Michele Evans, Mike Peace or myself that we need an inspection to transfer the service back to Michele Evans name.

Even the letter they sent Mike Peace (contractor not owner) stated the service can only go back into your tenants name if you have your electrician correct the wiring. NO REFERENCE TO AN INSPECTION. This was completed by May 10th. Michele Evans, Mike Peace and myself told Peco this was corrected. Mike had several conversations with PECO, when he was trying to get the bill out of his name.

Michele called August 31st, to shut off service and they told her I had to call to have the service shut off.

On August 31, 2011, I called to shut off service and they finally told me I needed an inspection. PECO DID NOT HAVE DISCUSSION(S) WITH ME ABOUT THE FOREIGN WIRING AND THAT IT WOULD TRANSFER THE BALANCE INTO MY NAME UNTIL THE REPAIRS WERE MADE AND VERIFIED. THE REPAIRS WERE MADE IN MAY NOT SEPTEMBER. Their statements are outright lies.

They implied that I called them in September to state the repairs were corrected, however they have recorded all my calls prior to that date, as well as calls from Mike Peace and Michele Evans. Since both Michele Evans and Mike Peace's calls were recorded, they do have proof of their calls. Also Steven and Lee attached an email to Ward L Smith and referenced C-2011-2254404 which is Mike's Peace's formal complaint, however they state they can neither admit or deny allegations concerning Mike Peace or Michele Evans.

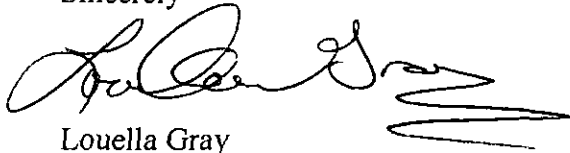
They failed to put the service back in Michele Evans's name in May. It took them from April to August 19th, 2011 to remove the bill from Mike Peace's name. C-2011-2254404

I sent a letter to Lakeia Haynes, I called, Mike Peace filed a formal complaint and Michele Evans's name several calls. They were notified several times that the work was completed.

They did not give proper notice to the owner. They failed to act on the phone calls from the owner, contractor and tenant.

You have a copy of the contractor's bill showing the work was complete in May.

Sincerely

A handwritten signature in black ink, appearing to read 'Louella Gray', with a stylized flourish at the end.

Louella Gray

CC: Steven & Lee

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