

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

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Amarillis Montalvo,  
Complainant

v.

PPL Electric Utilities  
Corporation,  
Respondent

Docket No.: F-2011-2231815

Telephonic Hearing  
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Public Utility Commission  
318 Scranton State Office  
Building  
100 Lackawanna Avenue  
Scranton, PA 18503

March 1, 2012  
Commencing at 10:00 a.m.

BEFORE:

EMBER JANDEBEUR, Administrative Law Judge

APPEARANCES:

AMARILLIS MONTALVO, Pro Se  
For the Complainant

GRAIG M. SCHULTZ, Esquire  
Gross McGinley, LLP  
33 South Seventh Street  
Allentown, PA 18101  
For the Respondent

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REPORTER: JACOB RAE

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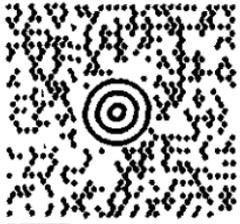
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