



**PHILADELPHIA GAS WORKS**

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March 21, 2012

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Marcell Moore-Smith v. PGW, Docket No. C – 2011 – 2270974**

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion, the Complainant has indicated that she is satisfied with the resolution of this complaint.

**Therefore, the Initial Telephonic Hearing scheduled for April 19, 2012, in this matter is no longer necessary.**

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Laureto Farinas', is written over a large, faint blue graphic of a flame or gas burner. Below the signature, the name 'Laureto Farinas' is printed in a black, sans-serif font.

Laureto Farinas

cc: Marcell Moore-Smith (Regular Mail)  
Administrative Law Judge Kandace F. Melillo (e-mail)  
Rory Harris (PGW Mail)  
Linda Pereira  
Anne Marie Cromley