



**PHILADELPHIA GAS WORKS**

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April 5, 2012

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Latina Collins v. Philadelphia Gas Works, Docket No. F – 2011 – 2266468**

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion, the Complainant has indicated that she is satisfied with the resolution of this complaint.

By copy of this letter, I am notifying the Complainant of his right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Laureto Farinas', is written over a large, faint blue graphic of a flame or leaf shape that serves as a background for the signature area.

Laureto Farinas

cc: Latina Collins (Regular Mail)  
Administrative Law Judge Eranda Vero (e-mail)  
Anne Marie Cromley (PGW Mail)  
Linda Pereira