

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

Kathleen Moran-Roberto,
et al.

v.
UGI Penn National Gas,
Inc.

Docket No.: C-2011-2251178,
et al.

Initial Hearing

Pages 1 - 284

318 Scranton State Office
Building
100 Lackawanna Avenue
Scranton, PA 18503

April 5, 2012
Commencing at 10:00 a.m.

BEFORE:

EMBER S. JANDEBEUR, Administrative Law Judge

APPEARANCES:

DIANNE E. DUSMAN, Esquire
JENNEDY JOHNSON, Esquire
555 Walnut Street
Fifth Floor, Forum Place
Harrisburg, PA 17101
For the Office of Consumer Advocate

ORIGINAL

ANTHONY KANAGY, Esquire
CHRISTOPHER T. WRIGHT, Esquire
Post & Schell, PC
17 North 2nd Street
12th Floor
Harrisburg, PA 17101
For the Respondent

RECEIVED

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RICHARD A. KANASKIE, Esquire
P.O. Box 3265
Harrisburg, PA 17105
For the Bureau of Investigations and
Enforcement

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Reporter: Amanda Mericle
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<u>WITNESS</u>	<u>DIRECT</u>	<u>CROSS</u>	<u>REDIRECT</u>	<u>RECROSS</u>
Moran-Roberto	26	44	50	--
Donnelly	54	125	--	--
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Schulz	261	272	--	--

INDEX TO EXHIBITS

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
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For the Complainant,

Kathleen Moran-Roberto:

No. 1	(Roberto Letters)	30	43
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For the Complainant,

Stephanie Donnelly:

No. 1	(UGI Letter)	65	125
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No. 2	(CDs)	69	125
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No. 3	(CD Transcript)	69	125
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No. 4	(Company Customer Contact Log)	89	125
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No. 5	(Payment Stub)	108	125
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For the Complainant,

John Hennigan:

No. 1	(5/24/11 Letter)	134	145
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No. 2	(UGI Bill)	135	145
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No. 3	(UGI 10-day Notice)	135	145
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No. 5	(CD and Transcript)	136	145
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No. 7	(Brown Manor Petition)	143	145
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9	<u>For the Complainant,</u>		
10	<u>Charles Schulz:</u>		
11	No. 1 (Telephone Log)	268	270
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K. FAIDLEY
(814) 536-8908
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JOHNSTOWN PA 15901

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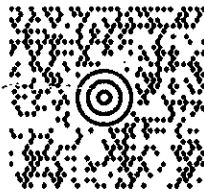
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