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April 17, 2012

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, P.O. Box 3265
Harrisburg, PA 17105-3265

Re: Thomas & Brenda Martin v. Windstream Pennsylvania, LLC
Complaint Docket No: C-2012-2295706

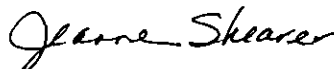
Dear Secretary Chiavetta:

A complaint has been filed in the above-captioned matter. By this letter Windstream Pennsylvania, LLC ("Company") hereby requests an extension in which to provide an Answer and any other responsive documents to the above-referenced complaint.

The Company is currently working with the customer to settle the matter and will require more time. Rather than expending resources to prepare formal documents to advance formal litigation of this Complaint, the Company would much prefer to dedicate time and resources to satisfying the customer and the Complaint. Accordingly, we respectfully request an extension of twelve (12) days from the due date of April 18, 2012, or until Monday, April 30, 2012, in which to file responsive documents to the Complaint. It is our hope to be able to resolve the issue with the customer in that time frame.

The Company very much appreciates your attention to this request. If you have any questions, please do not hesitate to contact me.

Very Truly Yours,



Jeanne Shearer

cc: Thomas & Brenda Martin
12502 St. Hwy. 198
Conneautville, PA 16406-3320

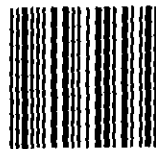
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4139 Oregon Pike
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