

APRIL 16, 2012

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2012 APR 19 AM 11:55

PA P.U.C.
SECRETARY'S BUREAU

Ms. Rosemary Chiavetta, Secretary
PA. Public Utility Commission
P.O. Box 3265
HARRISBURG, PA. 17105-3265

RE: DUGUESNE LIGHT CO. JENNIFER L. HALLSON-ESQ
DOCKET NO. # C-2012-2295083

DEAR Ms. ROSEMARY CHIAVETTA, SECRETARY,

ENCLOSED please find Nelson & Vivian Norris ANSWER
TO DUGUESNE LIGHT CO. RESPONSE IS VERY NECESSARY
AND D.L.C. HAS BROKE EVERY REGULATION NECESSARY
WHICH HAS BEEN COMPLAINED ABOUT TO PA. P. U. C.
NELSON & VIVIAN NORRIS, PRAY THIS CASE DOES NOT
CLOSE WITH THE ILL TRUTH ILLUSTRATED IN THIS CASE
DOCKET NO. # C-2012-2295083, ALSO THE NOTARY Ms. MARY
JANE HAMMER HAS DEMONSTRATED WITH ATTN. JENNIFER
L. HALLSON A NON-FACTUAL CASE No. C-2012-2295083
WITH THEIR SIGNATURES.

ENCLOS

CC: P.A. PUC

DUGUESNE LIGHT CO.

From Ms. Jennifer L. w/enclosure
HALLSON w/enclosure

Sincerely,

Nelson & Vivian Norris

[Signature]
Nelson & Vivian Norris

Will appear with Notary
Before the

April 16, 201

PENNSYLVANIA Public Utility Commission

NELSON & VIVIAN NORRIS
Complaints

Docket No. C-2012-229508

vs

Duquesne Light Co.

ANSWER

To: The Honorable Ms. Rosemary Chiavetta, Secretary
Commission:

PRO SE

AND NOW COMES PLAINTIFFS NELSON & VIVIAN NORRIS stating, the prior factual information has been presented and attorney Jennifer L. Allison needs to be reprimanded only admitted to half truths, lets talk about regulations. This complaint involves protection against ABUSE also outstanding service bills and destroying our personal TV. Cable service. Duquesne Light Co. says Com...

Docket No. C-2012-2295083

Duquesne Light so called Profession Peoples who Trespass through our homes IN VIEW WHICH AGAIN IS LESS THAN 10 YARDS AWAY

ATTORNEY JENNIFER L. ALLISON IS TRYING TO PUSH THE ISSUE TO WHERE THERE IS NOTHING SUBSTANTIAL AS SHE SO SAYS. THERE IS NOTHING WRONG WITH A PRINTED COMPLAINT OR PRINTED MOTION WHEN IT IS THE STONE COLD TRUTH IS STATED. ATTORNEY JENNIFER L. ALLISON SHOULD BE ASHAMED OF HER CERTIFICATE OF SERVICE WHEN THE TRUTH IS NOT IN HER MOUTH.

A FIELD INVESTIGATION IS A TOTAL LIE BECAUSE THIS IS NOTHING BUT HER SAY Gossip TO AVOID SAYING Duquesne Light ~~com~~ ~~pass~~

EARLY ON, BY TELEPHONE CALLED AND OFFERED THE NORRIS' MONEY TO DROP THIS CASE. OF COURSE I DECLINED.

Docket
No. #

CONTINUED

APRIL 16, 12

2012-2295083

the oath Ms. Jennifer L. Allison Esq. should be examined and her License needs to be suspended. TRESSPASSING INTO THE HOME OF NELSON & VIVIAN NORRIS AT [REDACTED] IS A FACTOID. AND MARY JANE HAMMER IS CERTAINLY A CONSPIRACY IN THIS CASE WHICH IS MUCH DIFFERENT THAN WHAT THEY SAY. THIS ADDRESS OF [REDACTED] HAS ALWAYS BEEN A SINGLE FAMILY HOME FOR MY WIFE VIVIAN AND I A PLACE TO WHERE OUR GROWN CHILDREN HAS BEEN SINCE BIRTH.

As you see a response is very necessary for the FACTUAL INFORMATION will come out.

Also, our Neighbors has viewed Duquesne Light Co. EXITING FROM THE ADDRESS OF [REDACTED]

[REDACTED] Also Duquesne Light Co. VIOLATED A FEDERAL OFFENSE BY TAMPERING WITH THE MAIL AT [REDACTED] AND WROTE IT OFF BY SAYING THERE WERE NAMES ON THE MAIL TRAY



PA PowerSwitch.com

LAVONNA L Nelson of [redacted] wants to switch to Direct Energy but Duquesne Light wants to stop her

April 6, 2012

Dear Nelson Norris,

Don't get caught paying more than you should for electricity. As a customer in the Duquesne Light service area, you have the right to choose your own electric supply service. This is why I am compelled to write to you to stress the importance of choice.

When you sign up with Direct Energy, you'll get:

25% Guaranteed Savings*

Now is a great time to consider Direct Energy's Price Protection Plan, which is **guaranteed to save you 25% through May 2013*** when compared to Duquesne Light's Price to Compare.

This offer is available for a limited time, so now's the perfect opportunity to switch. There are no enrollment or cancellation fees. Duquesne Light will continue to deliver your electricity, read your meter, and respond to emergencies just as it does today.

So don't wait! Call **1-888-670-6011** or visit our website at **www.directenergy.com/dqesave** today, and have your latest utility bill handy so that you can take advantage of these savings over Duquesne Light's supply rate.

I hope to welcome you soon as one of our most-valued customers.

Sincerely,

D. Cory Byzewski
Vice President and General Manager, Direct Energy

Promo Code: DQESAVE

*Offer is valid 30 days from mailing and is for Regular Residential Service customers only. Customers will receive 25% savings on their electricity supply through May 31, 2013, based on a comparison of Duquesne Light's current Rate RS Price to Compare of 9.32¢ per kWh vs. Direct Energy's 12-month fixed rate of 6.99¢ per kWh. Direct Energy will adjust its fixed rate of 6.99¢ per kWh in June 2012 when Duquesne Light changes their rate to maintain a guaranteed 25% savings through the end of the customer's initial 12-month term. Direct Energy's rate includes energy and transmission charges and excludes taxes and other utility-related charges. There are no early cancellation fees associated with this rate plan. Savings are not guaranteed after May 31, 2013.
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Destination	Start Time	Time	Prints	Result	Note
	04-16 10:16	00:01:34	005/005	OK	

Note YMR: Timer TX; POL: Polling; ORG: Original Size Setting; FME: Frame Erase Tx.
 MIX: Mixed Original TX; CALL: Manual TX; CSRC: CSRC; FOD: Forward; PC: PC-Fax;
 BND: Double-Sided Binding Direction; SB: Special Original; FCODE: F-code; RTX: Re-TX.
 RLY: Relay; MBX: Confidential; BUL: Bulletin; SIP: SIP Fax; IPADR: IP Address Fax.
 I-FAX: Internet Fax

Result OK: Communication OK, S-OK: Stop Communication, PW-OFF: Power Switch OFF,
 TEL: RX from TEL, NG: Other Error, Cont: Continue, No Ans: No Answer,
 Refuse: Receipt Refused, Busy: Busy, M-Full: Memory Full,
 LOVR: Receiving length Over; POVER: Receiving page Over, FIL: File Error,
 DC: Decode Error, MDN: MDN Response Error, DSN: DSN Response Error.

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 Harrisburg, PA. 17105-3265

Re: Duquesne Light Co. Jennifer L. Allison-ESQ
 Docket No. C-2012-2295083

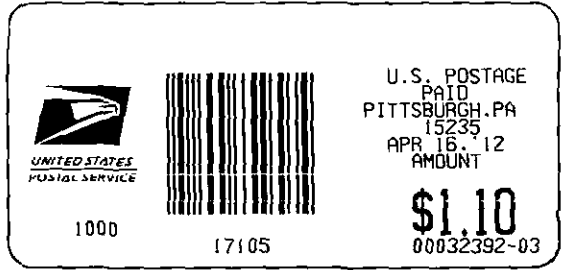
Dear Ms. Rosemary Chiavetta, Secretary,
 Enclosed please find Nelson & Vivian Norais ANSWER
 to Duquesne Light Co. Response is very necessary
 and D.L.C. has broke EVERY Regulation Necessary
 which has been complained about to PA. P. U. C.
 Nelson & Vivian Norais, PRAY THIS CASE does NOT
 close with the ILTRUTH illustrated in this case.
 Docket No. C-2012-2295083, Also the NOTARY Ms. Mary
 Jane Hammer has demonstrated with ATTN: JENNIFER
 L. ALLISON A NON-FACTUAL CASE No. C-2012-2295083
 with their signatures.

Sincerely,
 Nelson & Vivian Norais
 Vivian Norais
 Nelson & Vivian Norais

ENCLOS
 CC: PA. PUC
 Duquesne Light Co.
 Ms. Jennifer L. w/enclosure
 Allison w/enclosure

2012 APR 18 AM 10:02

SECRETARY'S BUREAU



Ms. ROSEMARY Chivetta,
 P.A. P. U. C.
 P.O. Box 3265
 Harrisburg, PA
 17105-3265

Pennsylvania P.U.C.

APR 19 2012

Consumer Services
CAC Division