

C-2010-2195209

Commonwealth Of Pennsylvania
PUC
P.O. Box 3265
Harrisburg, PA 17105-3265

Brenda Paskel
403 W Linfield Trappe Rd.
Royersford, PA 19468

To Who it May concern:

I am responding to the PUC's negative ruling in my case against PECO.

First I am not an attorney and do not have legal representation. My case was held in Philadelphia and I do not understand how or why it was transferred to Harrisburg as they did not have the same opportunity to meet with me in person.

I am a grandmother raising three young grandchildren with a single income.

Although PECO did offer an arrangements for payment, the first one was pay \$640.00 a month plus current usage, which if was \$150.00 a month that would total \$790.00 monthly and it was impossible for me to make that payment. Second the offer for \$140.00 was made after I submitted financial information and I did not understand what they truly wanted. When I was sent paperwork from PECO it was not what was spoken about on the phone. I did not sign or send the written agreement as I did not agree. Although my income has increased, it did not increase to the point that I can write a check for the past due amount. If I could there would have been no point in going through all this hassle to try to settle the bill.

All I asked was PECO to agree to dismissing the outrageous interest charge and to come to an agreement that I could actually pay. The fact that PECO can charge interest like a credit card is ridiculous. This is ELECTRICITY not a credit card. I can't live without electric as it is a necessity.

I am disputing the PUC's ruling as I am assuming it is easy to rule against a faceless person especially if you have never had any hardships in your own life. I am not proud of my situation and did not ask for it. I am so tired of struggling to survive. Where is your heart?

Sincerely,

Brenda Paskel

PS You did not provide an E-file address, so how am I to e-file this?

RECEIVED
2012 APR 30 AM 11:20
PA PUC
SECRETARY'S BUREAU

4-20-12
orig sent 4-13-12

~~RECEIVED~~
APR 15 2012
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

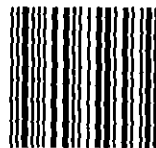


403 W. Linfield Trappe Rd.
Royersford, PA 19468



UNITED STATES
POSTAL SERVICE

1000



17105

U.S. POSTAGE
PAID
ROYERSFORD, PA
19468
APR 26, 12
AMOUNT

\$1.50

00021383-07

Commonwealth of Pennsylvania
PA P 4C
PO Box 3265
Harrisburg, PA
17105 3265