

RECEIVED

APR 19 2012

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

JULY 27, 2011

RECEIVED

JUL 28 2011

Public Utility Commission  
Philadelphia Office  
Administrative Law Judge

Mary F. Kingcade  
5538 Warrington Ave.  
Philadelphia PA 19143  
267-670-3845

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
OFFICE OF ADMINISTRATIVE LAW JUDGE  
P.O. BOX 3265  
HARRISBURG, PA. 17105-3265

RE: C-2009-2134662 - C-2010-2778854  
Mary F. Kingcade v. Philadelphia Gas Works

Dear Your Honor:  
I received a hearing notice from the office of the Administrative Law Judge dated June 17th 2011 and a rescheduled hearing notice dated July 14th 2011. On both notices the above caption is noted as a Billing Dispute.

-noted on the Pennsylvania Public Utility Commission Formal Complaint Form:  
"Informal Complaint" - if your problem relates to a billing dispute, service problem or payment arrangement you can use the Commission's informal complaint process."

(2)

The Informal Complaint process avoids the need for a formal legal proceeding.

my Informal Complaint with the Philadelphia Gas Works dated September 08, 2009 was closed as I filed a formal complaint September 28, 2009 -

The Formal Complaint process involves a legal proceeding before a PUC administrative Law Judge, is similar to a trial. This means that you and the utility must present facts on the issues raised in your complaint to a PUC administrative Law Judge.

The complaints on my Formal Complaint is as follows: Issues being

1. PGW digging on property placing new plastic pipes and gas meter without prior notification; Failure to call 8-1-1 Service.
2. Disputing High Gas Bills.
3. Termination of Gas Service.

I'm pleading with the Administrative Law Judge to submit the issues in my formal complaint to be addressed at the scheduled hearing to be heard by administrative Law Judge Eranda Vero in Philadelphia PA.

cc: Laureto Farinas esq.  
Judge Eranda Vero

Respectfully,  
Mary F. Kingcade  
Mary F. Kingcade - Plaintiff