

May 2, 2012

James E. Creehan
500 Hoodridge Dr. 805
Pittsburgh Pa 15234

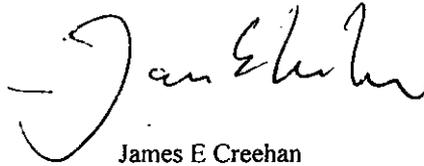
Rosemary Chiavetta, Secretary
PA Public Utility Commission
P O Box 3265
Harrisburg, PA 17105-3265

RE: Docket C-2012-2297124

Dear Ms Chiavetta:

I have enclosed herewith, my response to DLC's answer to my complaint.

Sincerely,



James E Creehan

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PA P.U.C.
SECRETARY'S BUREAU

May 2, 2012

James E Creehan
500 Hoodridge Dr 805
Pittsburgh PA 15234

PA Public Utility Commission
P O Box 3265 Harrisburg, PA 17105-3265

RE: C-2012-2297125
DLC's Answer

To the Commission:

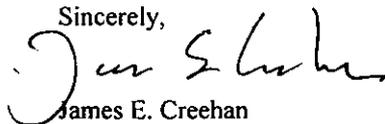
It should be noted, that DLC has recalled Krysia Kubiak their previous counsel, evidently because of her inability to resolve this matter. Ms Kubiak called me after I filed a new complaint, she was quite upset and threatened me with a reprisal, stating that she may reverse the partial credit I received due to the erroneous billings on my DLC statements. At first, she said that that these were her funds, then she said they were DLC's, both these averments are mistaken, the credit I received was a portion of my money that was over billed. Also, Ms Kubiak had given me an alternative, "that I should pay for a new meter".

With regard to the meter, since 8-1-10, the PUC has approved seven changes to the previously approved the SMART METER CHARGE [SMC] in the Tariff under act 129. On 1-1-11, the SMC was reduced to \$0.33 per meter due to the vast amount of revenue it has produced. It is impossible for a ratepayer to determine where when and the number of SMCs that have been installed. However, DLC officials have been using these funds to enjoy dining at the Duquesne Club and at various sporting events, and to cover the expense account of their Harrisburg lobbyist.

I hereby request that the PUC:

1. Order the DLC to refund the remainder of the monies that I have paid in this overcharge.
2. Instruct everyone at the PUC to cease receiving benefits from this greedy utility.
- 3 Reprimand, retrain or dismiss the following employees - SAURES - O'BRIEN - RUDIAK - BUSH and KEAN
4. Audit DLC as it relates to their SMC activities.

Sincerely,


James E. Creehan



Mr. James Creehan
 500 Hoodridge Dr Apt 805
 Pittsburgh, PA 15234

PITTSBURGH PA 150

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ROSEMARY CHIAVETTA, SECRETARY
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 PO BOX 3265
 HARRISBURG PA 17105-3265

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