

Public Utility Commission
Secretary of the Commission
2nd Floor
Keystone Building
400 North Street
Harrisburg, PA

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May 11, 2012

C-2011-2251413

EXCEPTIONS

I received a decision dated April 27, 2012 from Judge Katrina Dunderdale Administrative Law Judge, with a decision that my complaint vs. PPL Utility Corporation Docket No. C-2011-2251413 has been denied. I totally disagree with the decision. I think the decision was made to protect PPL and there is a misinterpretation of my telephonic hearing with Judge Dunderdale and accusation of my not understanding what the word "credit" means. Before the hearing, Judge Dunderdale told me that the telephonic hearing was being recorded. Of course, I was not there to see it. But if Judge Dunderdale told me that it was being recorded, I assume it was. During the telephonic hearing, whenever there was a time for me to point out how PPL did fraudulent actions by providing data from the paperwork that I had submitted to Judge Dunderdale or my side of the complaint, Judge Dunderdale had yelled at me and disrupted my explanation. I tried my best to start all over and explain what I needed to explain. Even then, Judge Dunderdale, in her letter dated April 27th, 2012, mentions that I do not understand what "credit" means. I know what "credit" means. I am a graduate of the University of North Carolina Chapel Hill. Is there any question of my not speaking or not understanding the English language? At one time, Judge Dunderdale, on the telephone told me that she could not read what I had handwritten in my complaint to the Attorney General's office and that she did not even know what the complaint was for. So I told her that the Attorney General's office was able to read my handwriting and refer the case to be heard by the Public Utility Commission, Commonwealth Keystone Building, P.O. Box 3265, Harrisburg, PA 17105-3265. I then sent Judge Dunderdale a typed letter that the case was about PPL's fraudulent acts against the government's rules and regulations and that all my paperwork and years of bills which Judge Dunderdale did not enter into official record, were the determining factors of PPL's fraudulent actions.

When I had initially called the office of PUC in 2011, I was told by the person who answered the phone that PUC works for PPL and that they also hung up the telephone on me. After that, I contacted the Office of Attorney General (PA) at 21 South 12th Street, 2nd Floor, Philadelphia, PA 19107.

During my telephonic hearing, Judge Dunderdale told me that she was not going to put all my paperwork in the record. When I heard that, I was surprised and shocked. What was the purpose of my sending papers to her if it was not going to be made part of the record? I requested Judge Dunderdale, during my recorded telephonic hearing, more than once, to please make sure that all my paperwork is filed in the government record. On page two of Judge Dunderdale's decision, dated April 27th, 2012, Judge Dunderdale says that my exhibits "were not admitted into the record due to presence of a large

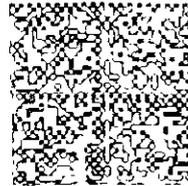
quantity of Complainant's personal financial information, and due to the greater possibility of identity theft".

I had requested in my recorded hearing for Judge Dunderdale to make sure to enter all my paperwork in the record because it was pertinent to my case and showed PPL's fraudulent actions. Even then, Judge Dunderdale decided not to enter them. The paperwork I had submitted to Judge Dunderdale included my account number, my name, my address, and perhaps my financial statement. I am not afraid of any of this information being released to any part of the government office. If I cannot trust government offices for my record, whom else can I trust in the whole United States? I am not afraid of any identity theft by any government offices. It seems like the truth is that the reason the paperwork I submitted was not entered into the record was because I had submitted years of records with every month's bills, where PPL had billed me not only very high bills reaching more than \$1500 and more per month, but had also made me pay them more than twelve months in a year by sending me threatening letters of termination of my electricity even when those months the bills were paid regularly and on time. PPL routinely, every year, collected money two to three more times than the twelve yearly regular bills. My documents, which Judge Dunderdale did not make a record of, also showed the hand-manipulation of the dates on my checks, which were changed on the checks, and yet, these checks were cashed earlier than the date fraudulently changed on the checks sent to PPL and the checks show the cashed date to be earlier than the manipulated dates. I have copies of everything I submitted to Judge Dunderdale and I also pointed these things out to the judge in my telephonic hearing.

I request you to please have all the paperwork that I sent to Judge Dunderdale to please be entered into the official record and also please send a copy of my telephonic hearing to: The Office of Attorney General, at 21 South 12th Street, 2nd Floor, Philadelphia, PA 19107. I would like for someone else to look over my paperwork and documents I submitted, and to also listen to the telephonic hearing so that they know I have been discriminated against and a fair decision has not been made. Rather, documents were kept from being part of the official record. I have all the records and I can provide them to any court, including the Supreme Court if needed.

At this time, I totally disagree with the decision made by Judge Dunderdale and I am reporting to you that I am being discriminated against in the decision. I am determined to pursue this case even if I have to go to the Supreme Court. Please look into all the paperwork which is more than 100 pages that I submitted to Judge Dunderdale along with my telephonic hearing and let me know what is the next legal procedure I must do. In the past, whenever I called PPL, PPL never wanted to come and check the meter. When I filed against PPL, PPL told me that they wanted to remove the meter to check it and Mrs. Tobias from PPL told me that I would be charged for PPL removal, checking, and reinstating the meter. I told PPL I did not want them removing the meter because it shows the record that what PPL billed me and what I have really used is not the same. PPL told me they wanted to enter into my house and check if my house is energy efficient. PPL did not offer to come to my house any time before in the last many years I had contacted them about overbilling me. My house is energy efficient. Here, I am filing against PPL and it is the PPL people who are coming to look at my house to determine whether it is energy efficient or not. One cannot expect PPL to make a correct and unbiased report after they had been questioned of wrongdoing and after PPL

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