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May 16, 2012

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: Irene Davis v. UGI Utilities, Inc.
Complaint Docket No. C-2012-2293989

Dear Ms. Chiavetta:

Pursuant to Section 5.24 (b) of the Commission's regulations, UGI Utilities, Inc., (UGI) hereby represents and certifies to the Commission that the referenced Formal Complaint has been resolved to the satisfaction of the Complainant.

UGI has agreed to waive the demand for a \$266.00 security deposit as long as Complainant pays her monthly bills in full and on a timely basis and to apply Complainant's security deposit payment of \$266.00 to her account. Complainant understands that if future monthly payments are not made in full and on a timely basis, a security deposit requirement may be re-imposed. Complainant is satisfied and does not wish to pursue this complaint.

I hereby certify that a copy of this certification is being served upon the Complainant, via regular U.S. mail, on the above date. Unless the Complainant objects to this certification within 10 days of filing, I presume this complaint will be deemed withdrawn.

Sincerely,



Larry R. Crayne

cc: Irene Davis
1514 N. Front St.
Reading, PA 19601