

Suzan DeBusk Paiva
Assistant General Counsel



Verizon
1717 Arch Street, Floor 3 SE
Philadelphia, PA 19103

May 16, 2012

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street – Filing Room (2 North)
Harrisburg, PA 17120

Re: Formal C-2012-2300642, Robin Beaty v. Verizon Pennsylvania Inc.

Dear Ms. Chiavetta:

We are requesting an extension of time to file an answer in the above referenced formal complaint. Our answer is due today, May 16, 2012, we would like to apologize for asking for this extension on the day it is due. We had a settlement with the customer but she called us back today and changed her mind regarding the settlement. We are asking for two days to prepare our answer, until Friday, May 18, 2012.

Thank you for your consideration in this matter.

Very truly yours,

A handwritten signature in cursive script that reads "Suzan D. Paiva".

Suzan D. Paiva
Assistant General Counsel

cc: Robin Beaty

Chiavetta, Rosemary

From: Barker, Marie E <marie.e.barker@verizon.com>
Sent: Wednesday, May 16, 2012 1:38 PM
To: Chiavetta, Rosemary; Trout, Doreen
Cc: Dascher, Nancy E; Friedman, Meryl; Mack, Patricia L (Patti); Trosky, Stanley J; Paiva, Suzan D
Subject: Formal Complaint C-2012-2300642 Robin Beaty v VZPA
Attachments: DM_NY-#189981-v1-Beaty_Request_for_Extension_of_time_pdf.PDF

Dear Secretary Chiavetta,

Attached please find our request for extension of time in the above referenced matter. I will be sending the original letter to you via first class mail.

Thank you.

Marie E. Barker
Executive Assistant for
Suzan D. Paiva, Asst. Gen. Counsel
Jon Oplinger, Gen. Counsel Network Integration
Catherine Vonluehrte, Managing Asst. Gen. Counsel
Lisa Hewes, Asst. Gen. Counsel
Joseph Wargo, Asst. Gen Counsel
Serena D. Fisher, Asst. Gen. Counsel
215-466-6365 phone
215-563-2658 fax