

Suzan DeBusk Paiva
Assistant General Counsel



Verizon
1717 Arch Street, Floor 3 SE
Philadelphia, PA 19103

May 17, 2012

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street – Filing Room (2 North)
Harrisburg, PA 17120

Re: Formal C-2012-2301653, Constance Gottardi v. Verizon Pennsylvania Inc.

Dear Ms. Chiavetta:

We are requesting an extension of time to file an answer in the above referenced formal complaint. We have spoken to the customer a number of times and are doing some facilities work to address her issue. The customer is in agreement with this extension request. Our answer is due Monday, May 21, 2012 and we would like to extend that until Wednesday, June 20, 2012.

Thank you for your consideration in this matter.

Very truly yours,

A handwritten signature in cursive script that reads "Suzan D. Paiva".

Suzan D. Paiva
Assistant General Counsel

cc: Constance Gottardi

Chiavetta, Rosemary

From: Barker, Marie E <marie.e.barker@verizon.com>
Sent: Thursday, May 17, 2012 10:58 AM
To: Chiavetta, Rosemary; Trout, Doreen
Cc: Dascher, Nancy E; Mack, Patricia L (Patti); Trosky, Stanley J; Paiva, Suzan D
Subject: Formal Complaint C-2012-2301653 Constance Gottardi v VZPA
Attachments: DM_NY-#190027-v1-Gottardi_Extension_request_pdf.PDF

Dear Secretary Chiavetta,

Attached please find our request for extension of time in the above referenced matter. I will be sending the original letter to you via first class mail.

Thank you.

Marie E. Barker
Executive Assistant for
Suzan D. Paiva, Asst, Gen. Counsel
Jon Oplinger, Gen. Counsel Network Integration
Catherine Vonluehrte, Managing Asst. Gen. Counsel
Lisa Hewes, Asst. Gen. Counsel
Joseph Wargo, Asst. Gen Counsel
Serena D. Fisher, Asst. Gen. Counsel
215-466-6365 phone
215-563-2658 fax