



PHILADELPHIA GAS WORKS

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May 17, 2012

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Renata Volpe v. Philadelphia Gas Works, Docket No. F – 2012 – 2281934

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion, the Complainant has indicated that she is satisfied with the resolution of this complaint.

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Laureto Farinas', is written over a large, faint, light-blue graphic of a flame or leaf shape that serves as a background for the signature area.

Laureto Farinas

cc: Renata Volpe (Regular Mail)
Administrative Law Judge Eranda Vero (e-mail)
Linda Pereira (PGW Mail)
Anne Marie Cromley