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Commonwealth of Pennsylvania Utility Commission
Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17102
Attn: Rosemary Chiavetta, Secretary

RE: Docket # C-2011-2219901

Commissioners:

After receiving your order of March 15, 2012 I have several points and pieces of evidence to present. The evidence is as follows:

- I. Household income has decreased by \$768.00 per month.
- II. Judge Jones never allowed me to enter into evidence my net family income, which she and the commission were provided with.
 - a. My monthly expenses were not allowed into evidence. These were provided to the commission, Judge Jones and counsel for PECO.
- III. Some of this debt is over four (4) years old and therefore is not my responsibility, particularly anything that was not discharged in bankruptcy in 2006. I was instructed by attorney William Black, Esq. that I would have to pay an additional \$600.00 to have this added to the proceedings. At that point in time I was in no financial position, after paying my attorney over \$1,500.00. I was informed of this after filing my petition.
- IV. PECO gave me an arrangement of my monthly bill plus \$72.07. It worked and I paid it faithfully.

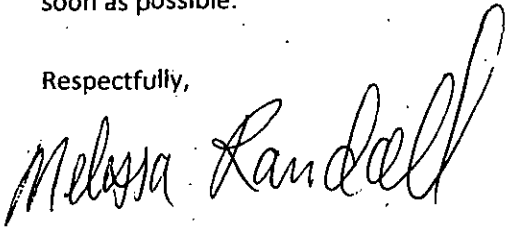
It should be noted that since the end of 2009/beginning of 2010 I have abided by all PECO's payment arrangements, although those arrangements seem to change on a monthly basis.

The only financial arrangement that PECO has provided as of late is for me to pay \$4,000.00 down with the balance to be paid in thirty (30) days. This is impossible for me to do financially and with any practicality. I would be unable to pay rent, other utilities, food and medical costs and for my large amount of medication that I must take every day. I would either be rendered homeless or be forced to declare bankruptcy again.

I have offered many times to PECO that I could deal with an arrangement where I would pay my monthly bill plus \$150 to \$200 to be applied to the amount in question. I believe this more than illustrates my willingness to pay my obligation.

I ask you to take these matters under consideration. Gross income is no indication of everyday life expenses. I must pay rent, water, sewer, fuel for the car so that my husband can earn a living, food, medicine, doctor co-pays, any non-covered medical expenses, car insurance and maintenance. These costs are not luxuries and are not negotiable, but part of everyday real life. They cannot be measured by a chart or statistics. I am willing to pay, but I think you need to consider my evidence and offer. You have all my expenses and information in my appeal. If you require anything else, it will be provided as soon as possible.

Respectfully,



Melissa Randall

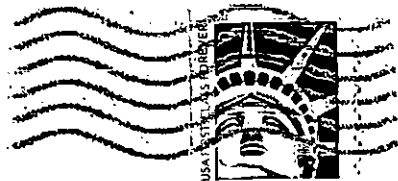
Cc: Administrative Law Judge Angela T. Jones
Tishkia Williams, Esq. - PECO
Office of Special Assistant

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