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JUN 1 2012

Before The
Pennsylvania Public Utility Commission

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Doris Jones

Docket No. F – 2012 2304186

Complainant

V.

Peco Energy Company

Respondent

Verification

I Arifah Salaam aka Doris

Jones hereby declare that the information I submit regarding this docket no. F- 2012 – 2304186 is the best to my knowledge, the truth and I make these verifications subject subject to penalties of 18 Pa C.S. .s 4904 pertaining to false statements to authorities.

Date: June 1, 2012



Arifah Salaam aka Doris Jones

NEW MATTERS OF RESPONDENT, PECO ENERGY COMPANY

Arifah Salaam aka Doris Jones further responds to New Matter of Respondent, PECO Energy Company

1. Complainant remains with Customer Assistance Program (CAP) from May 2009 until current June 2012, under the Commonwealth of PA CAP Program. However under the same Commonwealth PECO denies compliant any access to the CAP Program or payment arrangements.
2. Complainant income is no longer \$800 monthly. During the time period of the #2 Complainant did *contact PECO prior to relocating and attempted to make new arrangements under the CAP Program* However, Complainant was informed by PECO Staff that arrangements could not be adjusted or made without an official source of income. At this time being unemployed prevented Complainant from maintaining the terms of the agreement and according to PECO no other arrangements could be made.
3. Complainant relocated to another City during this time and application for CAP was awarded consequently; Complainant was unemployed with no income other than family support and food stamps.
4. Complainant defaulted due to PECO not adjusting the terms of the financial agreement to meet the Complainants' current financial status and Complainants facing not only an individual crisis but a national crisis of long term unemployment and hardship. Once Complainant relocated the necessary adjustments were made and Complainant was able to receive energy assistance and manage the assistance.
5. Once it was established what account the payments should be rendered Complainant has consistently made payments to PECO since returning to 1235 South 54th street. Prior to contacting Public Utility Commission Complainant was told to make payments on a factious account that provided service to the address. Complainant desires service to be in Complainants name, not Michael. *If currently Complainant had made the one thousand dollar (\$1000) payments to this factious account Complainant would not be facing any shut off; as long as, Complainant continued to pay into this account.*
6. Complainant continues to make payments to this account and Complainant would like to settle the rear CAP balance of \$765.49 proceeding with payment arrangements for current balance of two thousand, seven hundred, twelve dollars and thirty three cents (\$2, 712, 33).
7. Payment arrangements should be provided to Complainant. According to PECO state stipulations prevents them from making any payment arrangements for Complainant and only the Commission could grant such an arrangement during this time. Complainant respectfully addresses the Commission to grant the payment agreement based on:
 - Complainant remained a CAP customer during the time era in this doc# F – 2012-2304186 under the PA Commonwealth and the balance is satisfied
 - Complainant is no longer unemployed and if such was to occur Complainant has acquired the understanding as to how to proceed with facing a financial crisis and resolving a debt.
 - PECO has provided service to a factious person for this address however, refuses to accommodate the rightful person of the account for 1235 South 54th Street.
 - Not having electricity poses as a hardship to complainants' total health and self being.
 - Complainant is currently employed and can satisfy the terms of a payment agreement within a respectful time period.

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VERY URGENT

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ORIGIN (POSTAL SERVICE USE ONLY)			
PO ZIP Code <i>19101</i>	Day of Delivery <input checked="" type="checkbox"/> Next <input type="checkbox"/> 2nd <input type="checkbox"/> 2nd Del. Day	Postage \$ <i>12.95</i>	
Date Accepted <i>5/21/12</i>	Scheduled Date of Delivery Month <i>5</i> Day <i>2</i>	Return Receipt Fee \$	
Mo. <i>5</i> Day <i>21</i> Year <i>12</i>	Scheduled Time of Delivery <input checked="" type="checkbox"/> Noon <input type="checkbox"/> 3 PM	COD Fee \$	Insurance Fee \$
Time Accepted <i>4:57</i> <input type="checkbox"/> AM <input checked="" type="checkbox"/> PM	Military <input type="checkbox"/> 2nd Day <input type="checkbox"/> 3rd Day	Total Postage & Fees \$ <i>12.95</i>	
Flat Rate <input type="checkbox"/> or Weight <i>1.35</i> lbs. <i>1.35</i> ozs.	Int'l Alpha Country Code	Acceptance Emp. Initials <i>MSD</i>	

DELIVERY (POSTAL USE ONLY)		
Delivery Attempt	Time <input type="checkbox"/> AM <input type="checkbox"/> PM	Employee Signature
Mo. <i>6</i> Day <i>10</i> 2012		<i>[Signature]</i>
Delivery Attempt	Time <input type="checkbox"/> AM <input type="checkbox"/> PM	Employee Signature
Mo. <i>6</i> Day <i>10</i> 2012		
Delivery Date	Time <input type="checkbox"/> AM <input type="checkbox"/> PM	Employee Signature
Mo. <i>6</i> Day <i>10</i> 2012		

CUSTOMER USE ONLY	
<input type="checkbox"/> NO DELIVERY Weekend <input type="checkbox"/> Holiday <input type="checkbox"/> Mailer Signature	<input type="checkbox"/> WAIVER OF SIGNATURE (Domestic Mail Only) Additional merchandise insurance is void if customer requests waiver of signature. I wish delivery to be made without obtaining signature of addressee or addressee's agent (if delivery employee judges that article can be left in secure location) and I authorize that delivery employee's signature constitutes valid proof of delivery.

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Ann Felt, Salomon Air Line and Res
1235 South 54th Street
Vincennes, IN 47591

TO: (PLEASE PRINT) PHONE ()

Chiavetta, R. PUC (CHIAVE)
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Floor:
External Carrier: Express Mail

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