

Ms. Carol Spain

acct. no. 659 28 00 707

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I am responding to the New Matter

I think I was enrolled in Peco's Customer Assistance Program on April 24, 2001. My ex-husband and I was paying payments to the electric company since I moved in 708 W. Rockland St. in 1978. You could pay your payment during the month, long as it was paid. I do not remember if I was recertified on January 26, 2011. With the best of my knowledge Peco said I owe 900.00 dollars. The bills came forward which I don't quite understand. I always pay my bills I might not pay exactly on time. I would have to move out of my property until I saved 900.00 dollars. I am trying to get use if possible. I work at Penn State University for Sodexo. I did not have a job for three years. My payments should be on time. I would like another payment agreement. Where the back arrears are included in the bill where I could pay down what I owe. Can you look at income from my unemployment. Why is my bill so high.

Thank you

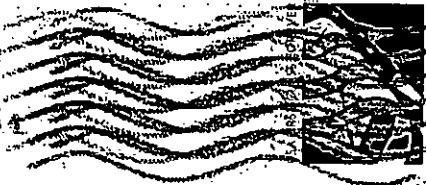
Ms. Carol Spain

I am paying Ms. Shawone L. Lee a copy of this letter

Carol Spain
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Phila. Pa. 19120

HARRISBURG PA 17120

PAID



Rose Marie Chiavetta Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
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