



PHILADELPHIA GAS WORKS

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June 27, 2012

Mr. Luis Colon
7020 Lynford Street
Philadelphia, PA 19149

RE: Luis Colon v. Philadelphia Gas Works, Docket No. F – 2012 – 2305059

Dear Mr. Colon:

Pursuant to your settlement conference with Jack Irizarry, Customer Review Officer – PGW held on June 13, 2012, this letter confirms the terms of the settlement of the above captioned matter.

In complete settlement of all issues in this matter, we have discussed your concerns with your account with PGW. The parties acknowledge and agree to the following:

1. This matter involves disputed balance of your account for gas service to 228 W. Ontario Street, 2, Philadelphia, Pennsylvania (PGW Acct. No. 09-5600-8292).
2. The bill in the amount of \$1,803.49 was issued after PGW completed a zero usage investigation at your address
3. Mr. Irizarry reviewed the bills and usage for the period from August 17, 2010 through January 20, 2011 which was prior to you receiving \$12 customer charge bills only. You stated that some appliances were not operable although PGW determined that all appliances were in operation when we conducted the zero usage investigation on April 4, 2012.
4. Mr. Irizarry also explained that PGW can issue a bill for previously unbilled usage.
5. You have agreed to pay \$300 (20% of balance) within 30 days from June 13, 2012 or sooner for service restoration. PGW will waive the reconnection fee and security deposit. Once service is restored, you will enter a payment agreement of a \$66 budget plus \$26 towards arrears (\$88 total) monthly. The budget portion is subject to a quarterly revision and will vary based on usage and rates.
6. You have indicated that you are satisfied with the treatment of your account for gas service, and you no longer wish to pursue the above captioned matter.

If you need any additional information, please contact me at my direct-dial number above. Thank you.

Sincerely,


Danielle Ross

cc: Jack Irizarry (PGW Mail)
Anne Marie Cromley (PGW Mail)
Linda Pereira