

8319 Cheltenham Avenue  
Laverock, PA 19038-7532

14 July 2012

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

RECEIVED  
2012 JUL 18 AM 9:44  
PA P.U.C.  
SECRETARY'S BUREAU

**Re: F. DeWitt Kay, Jr. v. PECO Energy Company  
PUC Docket No. C-2012-2309965**

Dear Ms. Chiavetta:

This letter to the Commission represents my initial response to the Answer & New Matter filed with your office by Shawane L. Lee, Esq. of PECO Energy Company on 28 June 2012. Please note that a copy of this document was mailed to me on the same day; it was received on the following day, making 29 June the true date of service. The stated date of 25 June in Counsel Lee's Certificate of Service (page 8) is incorrect. The envelope I received here carries a 28 June postmark. This will be produced at the PUC hearing.

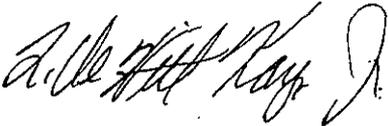
Counsel Lee's response, ANSWER OF RESPONDENT (pages 2-6), seems to be keyed to items in a document that was not included in the above-cited 28 June mailing received from PECO Energy (though it probably should have been). I'd greatly appreciate your mailing a copy of this formal complaint to me at the above address; first-class USPS transmittal will be fine.

Meanwhile, please know that much of the material on page 3 is incorrect and that PECO Energy continues its refusal to offer an adequate explanation of its significant overbilling reflected in the fictive figure of \$1040. For example, there was no deferred balance of \$923.31 (last line of page 3). This is the first time that PECO has made such a claim (without merit).

Lastly, please be advised that a conference call between myself and several PECO staff members (including Counsel Lee) has just been scheduled for next Monday at 2:30 PM. This gives PECO one final chance to explain their incompetent mangling of my bills (for gas service, in particular) and to make the long-overdue corrections to my account, which now enters a second year of remaining unresolved. I find that PECO Energy has set a new local low in consumer satisfaction in their failure to settle this issue.

I'll summarize the outcome of Monday's telephone conference with PECO staff in a subsequent letter for inclusion in the above-cited PUC docket. Thank you for your assistance in this matter.

Yours truly,

A handwritten signature in cursive script, appearing to read "F. DeWitt Kay, Jr.", written in dark ink.

F. DeWitt Kay, Jr.

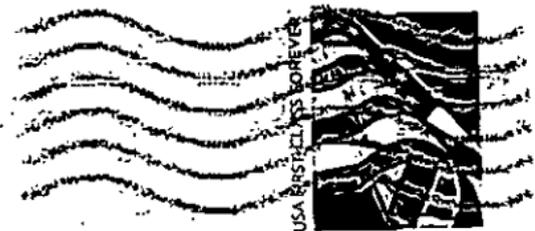
Copy mailed to:

Shawane L. Lee, Esq.  
PECO Energy Company  
2301 Market Street, S-23  
Philadelphia, PA 19103

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PHILADELPHIA PA 19101

TO DELIVER FIRST



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