

MALCOLM J. GROSS
PAUL A. McGINLEY
HOWARD S. STEVENS
DONALD LaBARRE, JR.
J. JACKSON EATON, III
MICHAEL A. HENRY
PATRICK J. REILLY
ANNE K. MANLEY
SUSAN ELLIS WILD†
VICTOR F. CAVACINI
THOMAS E. REILLY, JR.
STUART T. SHMOOKLER
JAMES A. RITTER
JOHN F. GROSS
ROBERT A. ALPERT
ALLEN I. TULLAR
RAYMOND J. DeRAYMOND
THOMAS A. CAPEHART
KIMBERLY G. KRUPKA
KIMBERLY A. SPOTTS-KIMMEL
ANDREW H. RALSTON, JR.

GROSS 
McGINLEY LLP
ATTORNEYS AT LAW

www.grossmcginley.com

Please reply to:
Allentown Office

Kimberly G. Krupka
kkrupka@grossmcginley.com

LOREN L. SPEZIALE°
MICHAEL J. BLUM * °
SAMUEL E. COHEN°
EWALDE M. COOK
ROBERT G. VIDONI*
GRAIG M. SCHULTZ°
TYLER M. SMITH°

OF COUNSEL
MICHAEL J. PIOSA

*Also admitted in NY
°Also admitted in NJ
†Also admitted in DC & MD
°Also admitted in MA

August 7, 2012

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
Post Office Box 3265, 400 North Street
Harrisburg, PA 17105-3265

RE: Bernadette B. Upchurch v. PPL Electric Utilities Corporation
Docket No. F-2012-2316563

Dear Ms. Chiavetta:

Enclosed for filing in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

Very truly yours,


KIMBERLY G. KRUPKA

KGK/ejm
Enclosures

cc: Bernadette B. Upchurch (w/ enc)
Kimberly R. Safford (w/ enc); *via email only*
Tami L. Roland (w/ enc); *via email only*
Kristin M. Cressman (w/ enc); *via email only*

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33 South Seventh Street, P.O. Box 4060, Allentown, PA, 18105-4060 Telephone 610/820-5450 Fax 610/820-6006

101 Larry Holmes Drive, Suite 202, Easton, PA 18042 Telephone 610/258-1506 Fax 610/258-0701

111 East Harrison Street, Suite 2, Emmaus, PA 18049 Telephone 610/967-1030 Fax 610/967-0622

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

BERNADETTE B. UPCHURCH,

COMPLAINANT,

VS.

PPL ELECTRIC UTILITIES CORPORATION,

RESPONDENT.

COMPLAINT DOCKET

NO. F-2012-2316563

CERTIFICATE OF SATISFACTION

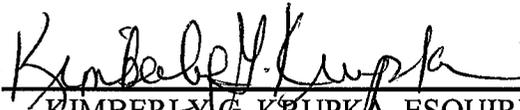
1. Complainant is Bernadette B. Upchurch.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL Electric").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. PPL Electric hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL Electric:
 - (a) Complainant, Bernadette B. Upchurch, and Respondent, PPL Electric, agree that Complainant will pay \$225 by August 23, 2012. Thereafter, Complainant will pay her regular budget bills plus \$27 per month towards arrearages, until all arrearages are paid in full. Complainant has been referred to the OnTrack Program and it has been explained to her that the OnTrackProgram is the best option for her.
 - (b) Complainant agrees to withdraw her Complaint.

5. Respondent, PPL Electric hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

GROSS MCGINLEY, LLP

BY: 
KIMBERLY G. KRUPKA, ESQUIRE
Attorney for Respondent, PPL Electric Utilities Corporation

Dated: August 7, 2012
In Allentown, Pennsylvania

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

BERNADETTE B. UPCHURCH,
COMPLAINANT,

VS.

PPL ELECTRIC UTILITIES CORPORATION,
RESPONDENT.

COMPLAINT DOCKET

NO. F-2012-2316563

CERTIFICATE OF SERVICE

This is to certify that the CERTIFICATION OF SATISFACTION of PPL ELECTRIC UTILITIES CORPORATION TO THE COMPLAINT of BERNADETTE B. UPCHURCH, was mailed to counsel/complainant of record on behalf of Respondent by first class United States mail, postage on this the 7th day of August 2012.

BERNADETTE B. UPCHURCH
405 HIGH ST
WILLIAMSPORT PA 17701

GROSS McGINLEY, LLP

By: 
KIMBERLY G. KRUPKA, ESQUIRE
I.D. # 83071
Counsel for Defendant, PPL Electric Utilities
Corporation
33 South 7th Street, P.O. Box 4060
Allentown, PA 18105
Phone (610) 820-5450
Fax (610) 820-6006