

**“EXCEPTIONS”**

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PA.P.U.C.  
SECRETARY'S BUREAU

File #: F-2011-2272410

D.Anne Wilson

v.

PECO Energy Company

The following is a list of “exceptions” being submitted to the PUC for reconsideration of decision against PECO for excessive billing of:

1. Over \$1000 late charges

Unfair charges which should not have been added onto customer's/Complainant's bill.

Proof has been submitted to the PUC and to PECO that the payments were on time in the form of cashed checks by PECO. The cashed checks (of Complainant's payments) refer and concurs to PECO's due date time as indicated on each monthly billing statement. Each monthly billing statement renders a “Thank you for your payment” for previous payment clause regarding the previous billing statement. This clause indicates receipt of payment received on time to PECO; which has been received on time in order for it to be issued, as receipt of payment, in the next monthly billing statement. (Listed in the top portion of the billing statement.) Payments received on time which corresponds to PECO's due date. This is PECO's receipt of on-time payment. What other proof is needed for proof of timely payment?

2. Receipts already submitted to PECO

Payment receipts, which include bank receipts from customer/Complainant's cashed checks; and PECO receipts (for the exact same cashed checks) cashed by PECO for Complainant's monthly billing statements. All payment receipts have been meant and all payment receipts have all been submitted to the PUC and to PECO for proof of payment received by PECO from the Complainant; for each billing statement PECO claims was unpaid. This also included the LIHEAP payments that were shown on PECO's chart for Complainant's additional payment. What other proof is needed for proof of payment?

3. Over billing - Complainant is not receiving credit for payments from PECO in the balance section.

PECO statements listed as re-adding already made payments to the balance of the bill.

Proof has already been submitted that these payments were already made in the form of cashed checks to PECO, as well as, PECO's monthly billing statement states that the same amount has been received for payment in top of the billing statement.

(PECO also explained that if the amount of usage was less than the budget billing amount than the lesser amount was to be paid.)

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PECO started a \$73.00 budget billing payment. (Customer was never consulted about the budget billing, previous billings were lower than \$73.00 months before the budget billing of \$73.00). Customer paid the \$73.00 budget billing on time each month. (Proof has been submitted as indicated as above in section 1.) Customer’s budget billing soared from \$73.00 to \$112.00 after customer made complaint of unknown charges and over billing.

In the bottom portion of the billing statement under “Message Center” PECO is not displaying credit in the balance section of this account, the balance should reflect only the amount of the current monthly billing statement, since the previous amount has been paid.

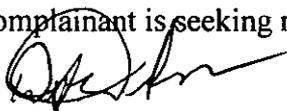
The same amounts of already paid payments keep reoccurring for additional payment in the balance section of PECO’s billing statements and they do not concur with the amount of payments already received by PECO, as indicated in above section of receipt. PECO is re-adding additional unknown budget billing charges and re-adding to the billing statements balance section for payments already paid to PECO in the balance section.

PECO recharged for two different amounts after the budget billing of \$73.00 was already paid.

Proof has already been submitted to the PUC and to PECO in the form of cashed checks and PECO’s display of payment receipts of those checks in the top portion of the billing statement. However, the bottom portion balance does not reflect the amount already paid.

What other proof is needed for proof of payment and over billing?

Complainant is seeking relief of \$1404.39.



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